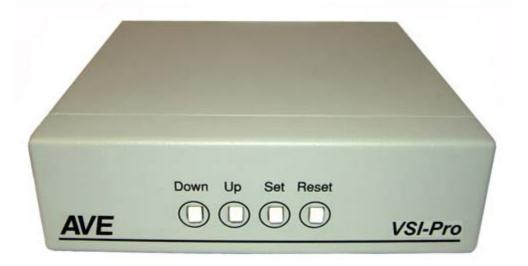
VSI-PRO

Version 1300 Version 1310 Version 1324 Version 1334

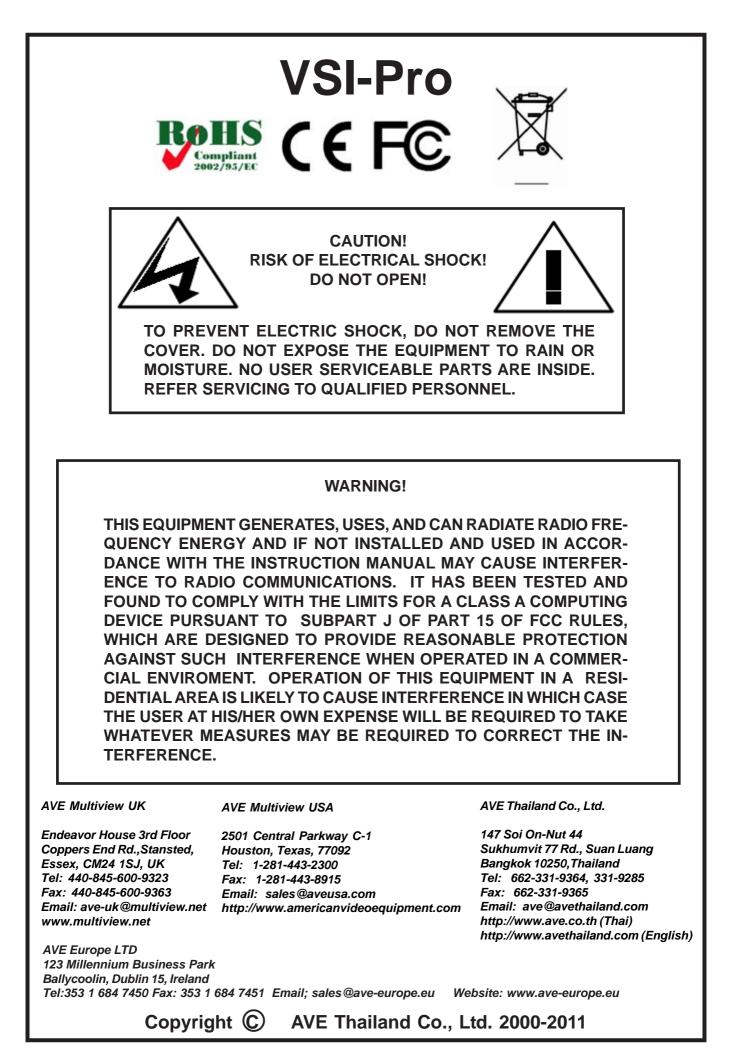


VIDEO SERIAL CASH REGISTER INTERFACE

Operation Manual

August 2011





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1. INTRODUCTION

The Video Serial Interface (VSI-Pro) allows characters to be inserted into any video source via an RS-232 / RS-422 / RS-485 link. This allows cash registers, computers, scales, pole displays, printers or any RS-232 / RS-485 / RS-422 communicating device to display alpha-numerics in the video picture of any CCTV system. Simple front panel pushbuttons allow the user to simply program all functions and features of the VSI-Pro. This includes characters position, gray scale and a wide variety text processing function including exceptions and alarming features.

Whether used with a cash register providing real time data on an RS-232 port or tapping off a serial printer or pole display, the VSI-Pro is a valuable tool in loss prevention. When used in conjunction with AVE's extensive line of adapters this device can connect to any POS (Point of Sale) / ECR (Electronic Cash Register) or periphal on the market today. Now available the TCPIP232 Adapter for interfacing to Ethernet LAN networks to capture common printer data or monitor any single register transactions.

The VSI-Pro can be used to trigger switchers, time lapse VCRs, DVRs, remote transmission devices or other alarming devices via the 2 hardwired open collector alarm outputs.

The VSI-Pro also has an additional RS-232 output that can send the formated ASCII text to a DVR that can store the data as an electronic file in addition to inserted in the actual video image.

The Exception Processor of the VSI-Pro provides the intelligence to bring questionable or exceptional transactions to view for the user. This allows the user to quickly and easily review employee transactions to identify fraud and theft transactions at the cash register. When used with a compatible DVR, the VSI-Pro will command the DVR to automatically search to the transaction in question for instant review of the recorded video.

With the new "Scroll Matching" feature, users can easily set and erase scrolling advertising messages from the customer display but always record the valid transactions.

The AVE line of VSI-Pro is fully networkable with our "Networker", "Vnetworker", "Hydra" and "Regcom" line of products. These device connect to the VSI-Pro or ECR Interfaces or Adapters directly and communicate back via an RS-485 network to the central location. The Hydra is used to convert this RS-485 network to be compatible with many models of DVRs while the other devices connect at the cash register end. PC Windows-based software can also be used as the controller of this network and store transaction files for up to 64 cash registers for remote viewing or downloading to produce reports for management.

The VSI-Pro is fully remotely downloadable, uploadable or programmable by our PC VSI Programmable software. This utilizes a direct connection via RS-232 from a laptop to the VSI-Pro. Complete VSI-Pro settings can be saved on the laptop and uploaded to the VSI-Pro at will. This is mainly used for dealer maintanence or for single station user programming. The Vnetworker allows the ability to remotely program up to 16 VSI-Pros with our VNetworker PC based Software which allows all the features of the Networker plus remote programming and setup.

Firmware is also downloadable in the field with any communications program like HyperTerminal so new updates and features can be easily passed to customers without changing EPROMs or opening the unit.

VSI / VSI+ / VSI-Pro Backward Compatibility

Since 1990 various versions of the VSI have been on the market solving cash register retail problems. Several special version are available to interface to other RS-232 devices like scales, coin counters, PLCC, gambling machines and ATMs along with countless other generic RS-232 devices. The first VSI, Version 9 had no exception processing until the release of Version 10. However these versions had the ability to output the data so are compatible with the Regcom line of networking adapters. As features increased we moved to the VSI+ Version 11, which had the first powerful set of exception processing and printing functions. This version also had hardware handshaking capability which allows it to be fully operational with the Networker and Regcom line. The introduction of the VSI-Pro Version 12 added on-screen selection of various model registers for ease of installation and supported many characters sizes for multiple units to display data on one camera view. This version also supports the Networker and Regcom products. The current VSI-Pro Version 13.XX has improved features and additional registers and the Version 13.00 or 13.10 supports North America cash registers and Version 13.24 / 13.34 supports UK and European models. All Version 13.XX VSI-Pro support the Networker and Regcom products. All Version 13.XX can be upgraded to the latest Release. This latest software adds PC Programming capability, Firmware update externally and Vnetworker support along with Networker and Regcom compatibility. The VSI-Pro Max which is the latest in the development line includes all interfaces in one along with built in networking features eliminating the need for any Hydra, RegCom, Networker or Vnetworker external devices.

Contact the AVE factory for additional details on upgrading and networking with any DVR or learn about the advanced features when integrated with the AVE line of text insertion and search DVRs locally or remotely.



2. FEATURES & SPECIFICATIONS

2.1 FEATURES

......159 register selections in one release (multiple releases gives up to 400 register selections)User selectable hardware communications

RS-232C RS-485 / RS-422 Passive tap (Hi-Z)

-Serial RS-232 Output of all data or exceptions to printers, computers, modems and DVRs
-Programmable Time-stamp on exception output
-Time/Date Searchng with Compatible DVR
-Universal Time / Date Format
-100 lines exception history buffer
-16 Triggered Text associated with 16 alarms
-Large Data Buffers for input/output to accommodate newer, faster registers
-2 built-in alarm outputs
-Powerful data filtering algorithms
-Easy on-screen menu-driven setup and programming
-Auto baud rate detection
-24 field programmable exceptions with numeric range
-On-screen flagging of exceptions with asterisk or reverse text
-Programmable alarm outputs.
-Alarm input for drawer open, safe open, etc.
-Programmable delayed screen blanking
-Choice of 1 to 11 lines displayed on-screen
-On-screen titler up to 40 characters
-Gray scale and border selection from front panel
-Built-in test mode
-Built-in cash register demo modes
-Upload/download programming to a PC or another VSI-Pro
-Data captured either to the memory or to the serial port
-Local Firmware Uploading
-Local / Remote Programming via PC Software
-Supports Hydra/Regcom/Networker/Vnetworker networking communications products



Figure 1: Front of VSI-Pro

2.2 SPECIFICATIONS

| Video In (BNC) Video Out (BNC) Video S / N Video B / W | 1V P-P Terminated 75 ohms +/- 20% 1V P-P Terminated or Unterminated better than 50dB better than 7MHz | | |
|--|---|--|--|
| Power (DC Coax 2.1mmx5.5mm) Battery Backup NiMH | 9-12VDC 170mA 1 year with 24 hour cha | arge | |
| Serial Port (DB-9 Female) | RS-232C RXD - Pin 2 TXD - Pin 3 GND - Pin 5 | RS-485 / RS-422 A - Pin 4 B - Pin 6 GND - Pin 5 | PassiveHi-Z RXD - Pin 2 TXD - Pin 3 GND - Pin 5 |
| Baud Rate Word Length Parity Stop Bits RTS / CTS Handshaking DTR / DSR Data Buffer | AUTO, 135, 150, 300, 600, 1200, 2400, 4800, 9600, 19.2K, 28.8K, and 38.4K 7 or 8 ODD, EVEN, NONE 1 ON or OFF 3.3K Pull Up 3.3K Pull Up 32K bytes | | |
| Alarm Outputs Pin 1 & 9 | Open Collector 12VDC @ 20mA | | |
| Real Time Clock Date Format | 12 or 24 Hr with Auto Daylight Savings Time Programmable MM/DD/YY, DD/MM/YY, YY/MM/DD Julian Calendar | | |
| Display Characters Number of Lines Character Gray Scale Matte Character Border | 40 1-11 8 levels of Gray 8 levels of Gray | | |
| Screen Update Delay .5s Auto Scolling from last line Line Processing DVR Support | ON or OFF Compress, Truncate, Left Justify MVDR2000, 3000, 4000, 5000 DMS-3001, DVR-3011, DVR-3021 | | |
| Watchdog Timer Hardware and Software Local / Remote Programming via PC Software Local Firmware Downloading History Buffer Downloadable / Searchable | | | |
| Temperature Rating | 0 - 50 degrees Celsius 32 - 122 degrees Fahrenheit | | |
| Humidity Weight Metal Enclosure Beige | Non-Condensing 85% RH 0.68 Kg or 1.5 lbs 130L x 127W x 38H (mm) 5.12L x 5W x 1.5H (in) | | |
| Maximum Size with Connectors | 145L x 127W x 43H (mm) 5.7L x 5W x 1.7H (in) | | |
| Packed in White Box with Manual | 1.02 Kg or 2.26 lbs 340L x 190W x 85H (mm) 13.4L x 86.2W x 3.35H (in) | | |



3. CONNECTIONS

The VSI-Pro will overlay the characters on any input video source. The video input can be virtually any baseband or composite video source. The VSI-Pro will accept NTSC, RS-170, RS-330, CCIR, PAL or SECAM video formats.

The Video input to the VSI-Pro is a standard BNC connector, terminated at 75 [ohms].

NOTE 🔊

The input video level must be 1[V] Peak to Peak. If this level is not maintained within +/-20%, the VSI-Pro will have difficulty locking the character display over the input video source.

After completing the interface installation as described in the separate Installation Guide for your specific cash register, computer, radar gun or other serial device, connect the video input source to the video input BNC on the rear of the VSI-Pro. The BNC video output goes out to the video system (VCR, DVR, quad, switcher, multiplexer, or monitor). This connection is shown in Figure 3. The video output from the VSI-Pro is 1[V] Peak to Peak into a 75 [ohm] load. Most monitors or televisions with direct video inputs are terminated with a 75 ohm load. If the monitor is not terminated, the VSI-Pro will still output 1[V] Peak to Peak. The VSI-Pro will be able to drive two terminated loads without loss of video level.

NOTE *K* The VSI-Pro will not enter the programming mode unless it is connected to a video source.

Included with the VSI-Pro is a 9 VDC @300 [mA] UL/CSA power supply which must be plugged into the Power input on the VSI-Pro's Real Panel.



Figure 2: VSI-Pro Rear Panel



Serial Power Video Video Output Input Input Figure 3: VSI-Pro Cable Connections



| PIN # | FUNCTION | DIRECTION |
|-------|------------------|----------------------------|
| 1 | Alarm Out 1 | Open Collector Transisitor |
| 2 | Receive Data | To VSI-Pro |
| 3 | Transmit Data | From VSI-Pro |
| 4 | DTR | From VSI-Pro(Remain High) |
| 5 | Ground | |
| 6 | DSR | From VSI-Pro(Stay High) |
| 7 | RTS (Alarm In) | To VSI-Pro |
| 8 | стѕ | From VSI-Pro |
| 9 | Alarm Out 2 | Open Collector Transistor |



3.1 RS-232 SERIAL INPUT

The VSI-Pro accepts serial data via the DB-9 female connector located on the rear of VSI-Pro. This connector is similar to "AT" type computer RS232 serial ports and the pin out is identical. Table 1 shows the standard pin out for VSI-Pro RS-232 female connector. On the other hand Table 2 compares the VSI-Pro RS-232 with standard "AT" computer's RS-232 connector.

| PIN # | SIGNAL NAME (RS232) | VSI-Pro |
|---------------------------------|--------------------------------------|----------------|
| 1 | CD (Carrier Detect) | Alarm Out 1 |
| 2 | RxD (Recieve Data) | RxD |
| 3 | TxD (Transmit Data) | TxD |
| 4 | DTR (Data Terminal Ready) | Aways True |
| 5 | SG (Signal Control) | GND |
| 6 | 6 DSR (Data Set Ready) Aways True | |
| 7 | RTS (Request to Send) | CTS (Option) |
| 8 | 8 CTS (Clear to Send) RTS (Option | |
| 9 RI (Ring Indicator) Alarm O | | Alarm Out 2 |

Table 2: RS-232 DB-9 Pin-Out vs VSI-Pro DB-9 Pin-Out

| PIN # | FUNCTION | DIRECTION |
|-------|------------------|----------------------------|
| 1 | Alarm Out 1 | Open Collector Transisitor |
| 2 | No Function | No Function |
| 3 | TXD RS-232 | From VSI-Pro |
| 4 | RS-485 A Data | To VSI-Pro |
| 5 | Ground | |
| 6 | RS-485 B Data | To VSI-Pro |
| 7 | RTS (Alarm In) | To VSI-Pro |
| 8 | стѕ | From VSI-Pro |
| 9 | Alarm Out 2 | Open Collector Transistor |

Table 3 : Pin-Out of the DB-9 Female Connector on the VSI-Pro RS-422 / RS-485

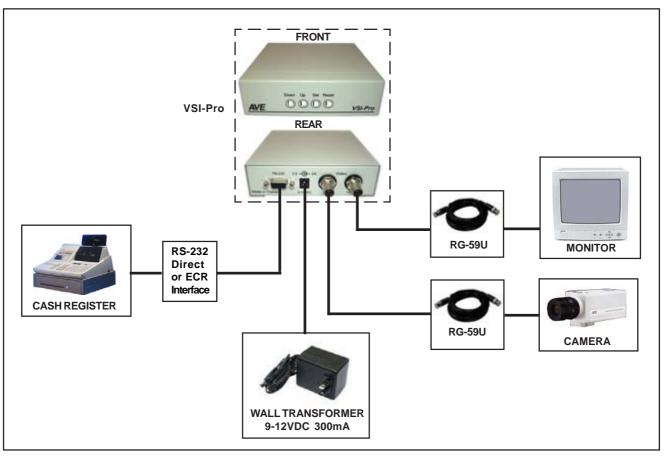


Figure 4: VSI-Pro Connections



4. USER FRONT PANEL CONTROLS

The VSI-Pro is programmed by pressing and releasing specific combinations of the four front panel push-buttons. Via these four simple buttons, all of the powerful programming features of the Text Inserter are available. A video source and a monitor must be connected in order to see the programming menus.

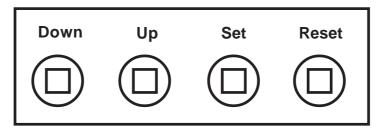


Figure 5 : Four Front Pannel Push Buttons of VSI-Pro

4.1 FRONT PANEL CONTROLS

The front panel controls are provided to allow simple changing of the display's vertical and horizontal position and the gray scale or border. This eliminates the need of the user to enter the main menu and inadvertently change important programming setups.

Changing the Gray Scale

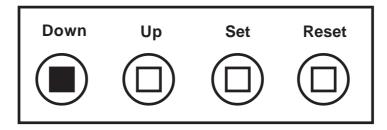


Figure 6: Four Front Pannel Push Buttons of VSI-Pro (Down)

- 1. Press and hold the "Down" button.
- 2. Press and release the "Reset" button.
- 3. Release the "Down" button.
- 4. Press "Down" or "Up" to select the Gray Scale.
- 5. When choice is made, press and release the "Set" button.



Changing the Horizontal Position

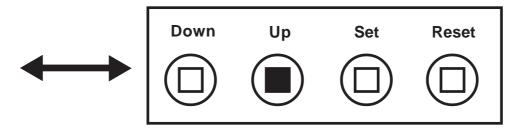


Figure 7: Four Front Pannel Push Buttons of VSI-Pro (Up)

- 1. Press and hold the "Up" button.
- 2. Press and release the "Reset" button.
- 3. Release the "Up" button.
- 4. Press "Down" or "Up" to move the text block.
- 5. When the choice is made, press and release the "Set" button.

Changing the Vertical Position

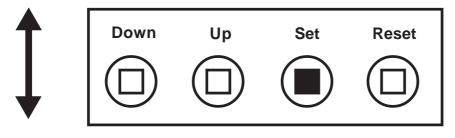


Figure 8: Four Front Pannel Push Buttons of VSI-Pro (Set)

- 1. Press and hold the "Set" button.
- 2. Press and release the "Reset" button.
- 3. Release the "Set" button.
- 4. Press "Down" or "Up" to move the text block.
- 5. When the choice is made, press and release the "Set" button.



5.1 GETTING STARTED

To access the main-menu of the VSI-Pro, simultaneously hold down the "Down" & "Up" buttons and press and release the "Reset" button and then release the "Down" & "Up" buttons. This will take you to the main programming menu. To navigate through this menu, simply use the "Down" and "Up" buttons to position the cursor in front of the desired function, then press "Set" to access that function.

If you have difficulty entering the main-menu, try the following procedure exactly. With your left thumb, lightly press and hold in the two buttons to the left (Up & Down). While holding down these buttons, press and release the "Reset" button with your right thumb. Then release the other buttons.

NOTE 🔊

If a sub-menu has an "EXIT" selection, always go there and press "Set". Pressing "Reset" at the main-menu exits you from the programming mode.

5.2 MAIN PROGRAMMING MENU

Following is a detailed description of the menu selections and the programming capabilities of the VSI-Pro.

| (\bullet) | REGISTER SELECT |
|-------------|-----------------------|
| Õ | SCREEN SETUP |
| Õ | TEXT DISPLAY |
| \bigcirc | COMMUNICATION |
| \bigcirc | EXCEPTION REPORT |
| \bigcirc | ALARM OUTPUTS |
| \bigcirc | TEST/DEMO MODE |
| \bigcirc | DOWNLOAD/UPLOAD SETUP |
| \bigcirc | HELP |
| | |

Figure 9 : VSI-Pro Main-Menu

5.3 REGISTER SELECT

To select a specific register, press the "Up" or "Down" button to move the cursor to "REGISTER SELECT" and press "Set". The REGISTER SELECT menu will bring up a sub-menu consisting of registers shown in Figure 10-A. You can go to the next or previous page by placing the cursor in front of "NEXT" or "PREVIOUS" and then pressing "Set". To select the desired register, press the "Up" or "Down" button to move the cursor to that register and press "Set". After selecting the register, exit out of the REGISTER SELECT menu by pressing the "Up" or "Down" button to move the cursor to "EXIT" and then pressing "Set". In the main-menu, press "Reset" to activate the programing for that specific register. REGISTER SELECT automatically formats the VSI-Pro to match your register's communication settings. However, if you need to change these settings, you can do so through the COMMUNICATION menu described later in this manual.

NOTE 🛋

Whenever you select a register in this menu, certain programming features are reset to the default settings. Always set the register selection first, get the data on-screen, then proceed with additional programming.



TCP/IP

Version of the VSI-Pro that support: V13.00, V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "REGISTER SELECT" and press "Set". The REGISTER SELECT menu will appear:

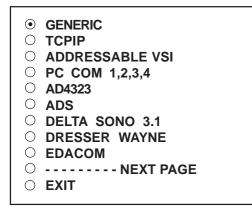


Figure 10: REGISTER SELECT Sub-Menu

1. Press the "Up" or "Down" button to move the cursor to "TCPIP" and press "Set". The TCPIP menu will appear:

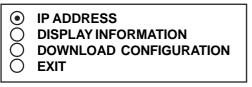


Figure 11: TCPIP Sub-Menu

Press the "Up" or "Down" button to move the cursor to "IP ADDRESS" and press "Set" to enter and change the IP Address to the same as the IP Address you wish to monitor.

EXAMPLE: If the IP address is 192.168.0.141, set the address on the TCPIP 232 Adapter using this menu.

Figure 12: IP Address Sub-Menu

2. Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

3. Press the "Up" or "Down" button to move the cursor to "DISPLAY INFORMATION" and press "Set" to enter the Display Information sub-menu.



| • INFORMATION 0 | ON |
|-----------------|----|
| O INFORMATION 1 | ON |
| O INFORMATION 2 | ON |
| O INFORMATION 3 | ON |
| | |

Figure 13: DISPLAY INFORMATION Sub-Menu

NOTE: The choices are On or OFF and selects the different packettes of information printed on the reciept to your selection.

4. Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

5. Press the "Up" or "Down" button to move the cursor to "Download Configuration" and press "Set" to execute. Make sure a TCPIP232 Adapter is connected and the VSI-Pro will download the IP settings to this device.

Refer to Appendix I for additional information on the TCPIP232 Adapter or the manual included with the adapter.

NOTE: The TCPIP232 Adapter can be programmed by this method or by using a standard PC with a serial cable along with a Serial Program Terminal such as HyperTerminal. Refer to the TCIP232 Adpater Manual for doing this.

Once you have set the IP Address of the TCPIP232 Adapter you will be in the "Generic" display mode. You may select another register driver to format this display. When you do this the VSI-Pro loads the default register baudrate as if a direct connection to the register so make sure you set the proper baudrate as described below.

The TCPIP232 Adpater communicates with the VSI-Pro via RS-232 at a baudrate of 19.2K. Therefore when you select this menu option the baudrate of the VSI-Pro is changed to this rate so communication for downloading the configuration can occur. When using the TCPIP232 adpater with other register drivers or data dump mode make sure you change the RXD baudrate to 19.2K so the VSI-Pro will communicate.

TCP/IP Limitations

The TCPIP232 Adapter can monitor any Ethernet LAN either 10MBs or 100MB/s. However the actual long term throughput of the adpater is limited to 5MB/s. This is more than enough for network printers for cash receipts, bar code scanners or single cash registers that operate in a "Live Mode". Live Mode means the register transmitts the data on the network line by line or at the end of each transaction.

PROGRAMMING

Some cash registers have large local built in memories for thousands of items and then only batch multiple transactions on the network at any given time or controlled by the server. Cash Registers utilizing this kind of batch processing are not suitable for security monitoring. Other devices that output large amounts of data will overrun the buffers of either the TCPIP232 Adapter or VSI-Pro and data will be lost and would not be suitable for security monitoring anyway.

The VSI-Pro has a set of powerful data dump modes that compatible with the TCPIP232 Adpater. If large data packets need filtering or special formats are required contact the factory.

GENERIC

Version of the VSI-Pro that support: V13.00, V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "GENERIC" and press "Set". No menu will appear and merely sets the VSI-Pro to "Generic" mode.

ADDRESSABLE VSI (VSI-ADD)

Version of the VSI-Pro that support: V13.00, V13.10, and V13.34.

Press the "Up" or "Down" button to move the cursor to "ADDRESSABLE VSI" and press "Set". The ADDRESS-ABLE VSI menu will appear:

| ۲ | SET ADDRESS | ANY | |
|---|-------------|-----|--|
| 0 | EXIT | | |

Figure 14: ADDRESSABLE VSI Sub-Menu

SET ADDRESS Choises: ANY, 1, 2, 3,..., 253, 254, 255

ADS

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "ADS" and press "Set". The ADS menu will appear.

| ullet | DISPLAY | RECEIPT |
|-------|---------|---------|
| 0 | EXIT | |

Figure 15: ADS Sub-Menu

DISPLAY Choices:JOURNAL, RECEIPT



AD4323

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "AD4323" and press "Set". No menu will appear and merely sets the VSI-Pro to support the special protocol of this model.

ANSI

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "ANSI" and press "Set".

This selects an ANSI driver for each the VSI-Pro. In this mode standard ANSI terminal commands sent to the VSI-Pro will control the display of the data on the screen. See Appendix for a detailed command set supported.

BEETLE/50 PRINTERS

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "BEETLE/50 PRINTER" and press "Set". The BEETLE / 50 PRINTER menu will appear:

• REMOTE SLIP

 \bigcirc OPERATOR DISPLAY

Figure 16: BEETLE / 50 PRINTERS Sub-Menu

CASIO QT2100 REM DISPLAY

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CASIO QT2100 REM DISPLAY" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

CASIO QT6000

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CASIO QT6000" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

CASIO TE2200

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CASIO TE-2200" and press "Set". The CASIO TE-2200 menu will appear:

| ● MODEL : ○ MODE : ○ EXIT | TE-2200 EMULATING |
|---|----------------------|
|---|----------------------|

Figure 17: CASIO TE-2200 Sub-Menu

MODE

Choices: TAPPING, EMULATING

CASIO TK-T500

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CASIO TK-T500" and press "Set". The CASIO TK-T500 menu will appear:

| • MODEL: | TK-T500 |
|-------------------|-----------|
| \bigcirc MODE : | EMULATING |
| \circ exit | |

Figure 18: CASIO TK-T500 Sub-Menu

MODE

Choices: TAPPING, EMULATING

CASIO VIDEO SYSTEM

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CASIO VIDEO SYSTEM" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

CLALITY EPOS

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "CLALITY EPOS" and press "Set". The CLALITY EPOS menu will appear:

| ۲ | SET TERM NO | ALL |
|---|-------------|-----|
| 0 | EXIT | |

Figure 19: CLARITY EPOS Sub-Menu



SET TERM NO. Choices: ALL, 1, 2, 3,..., 253, 254, 255

DELTA SONO 3.1

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "DELTA SONO 3.1" and press "Set". The DELTA SONO 3.1 menu will appear:

| • DELTA JOURNAL | |
|-----------------|--|
| O DELTA RECEIPT | |
| ○ EPSON JOURNAL | |
| ○ EPSON RECEIPT | |
| \circ exit | |

Figure 20: DELTA SONO 3.1 Sub-Menu

DRESSER WAYNE

Version of the VSI-Pro that support: V13.00, V13.10, and V13.24.

Press the "Up" or "Down" button to move the cursor to "DRESSER WAYNE" and press "Set". The DRESSER WAYNE menu will appear:

• POS/CDU

O NUCLEUS

Press the "Up" or "Down" button to move the cursor to "POS / CDU" and press "Set". The POS / CDU menu will appear:

| • JOURNAL | PRINTER |
|-----------|---------|
| | PRINTER |

Figure 22: POS / CDU Sub-Menu

NUCLEUS

Press the "Up" or "Down" button to move the cursor to "NUCLEUS" and press "Set". The NUCLEUS menu will appear:

| \odot | Terminal 1 | |
|------------|------------|--|
| \bigcirc | Terminal 2 | |
| \bigcirc | Terminal 3 | |
| \bigcirc | Terminal 4 | |
| \bigcirc | Terminal 5 | |
| \bigcirc | Terminal 6 | |
| \bigcirc | Terminal 7 | |
| \bigcirc | Terminal 8 | |

Figure 23: NUCLEUS Sub-Menu

Figure 21: DRESSER WAYNE Sub-Menu

PROGRAMMING

EDACOM

Version of the VSI-Pro that support: V13.00, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "EDACOM" and press "Set". The EDACOM menu will appear:



Figure 24: EDACOM Sub-Menu

MODEL

Choices: E9010, E90

ELCA

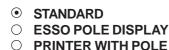
Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "ELCA" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

EPSON GENERIC

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "EPSON GENERIC" and press "Set". The EPSON GE-NERIC menu will appear:



- O DOUBLE CHAR PRINTER
- O POLE DISPLAY
- O POLE DISPLAY 20
- O POLE VIA PRINTER
- O RECIEPT PRINTER ONLY
- JOURNAL PRINTER ONLY
- SLIP PRINTER ONLY
- **O GRAPHIC FILTER**
- O EXIT

Figure 25: EPSON GENERIC Sub-Menu

FUJITSU 9920

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "FUJITSU 9920" and press "Set". The FUJITSU 9920 menu will appear:



DISPLAYEXIT

JOURNAL

Figure 26: FUJITSU 9920 Sub-Menu

DISPLAY Choices: JOURNAL, RECEIPT

GASBOY

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "GASBOY" and press "Set". The GASBOY menu will appear:



Figure 27: GASBOY Sub-Menu

DEVICE Choices: PRINTER, CONSOLE,CSL OLD

DEVICE ADDRESS Choices: ANY, 01, 02, 03,..., 17

GLORY GFR-220

Version of the VSI-Pro that support: V13.00, V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "GLORY GFR-220" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

GILBARCO

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "GILBARCO" and press "Set". The GILBARCO menu will appear:

- PC G-SITE
 TCRG / 2
- O TCR 15 G [OLD FMT]
- O TCR 15 G [NEW FMT]
- PASSPORT POLE DISP
- PASSPORT [XML FMT]

Figure 28: GILBARCO Sub-Menu

Note: When select PASSPORT[XML FMT] Menu the VSI-Pro require the UART Module. See Appendix K (Page 79)

HERTZ

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "HERTZ" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

HTEC

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "HTEC" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

HUTH T400/T500

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "HUTH T400/T500" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

IBM 3151 TERMINAL

Version of the VSI-Pro that support: V13.00, V13.10.

Press the "Up" or "Down" button to move the cursor to "IBM 3151 TERMINAL" and press "Set". The IBM 3151 TERMINAL menu will appear:

| ۲ | DISPLAY | MIXED |
|---|---------|-------|
| 0 | EXIT | |

Figure 29: IBM 3151 TERMINAL Sub-Menu

DISPLAY Choices: JOURNAL, RECEIPT, MIXED

MICROPOS

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "MICROPOS" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

IBM RDS

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "IBM RDS " and press "Set". The IBM RDS menu will appear:

| • DISPLAY | JOURNAL |
|-----------|---------|
| O EXIT | |
| | |

Figure 30: IBM RDS Sub-Menu

DISPLAY Choices: JOURNAL, RECEIPT

JETSORT

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "JETSORT" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

KOPPENS GASPUMP

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "KOPPENS GASPUMP" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

MEMS-5

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "MEMS-5" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

MICROMAX

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "MICROMAX" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.



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MICRELEC

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "MICRELEC" and press "Set". The MICRELEC menu will appear:

| • MICRELEC | | SERIES |
|------------|------|--------|
| | 9500 | |
| ○ EXIT | | |

Figure 31: MICRELEC Sub-Menu

Press the "Up" or "Down" button to move the cursor to "MICRELEC MS SERIES" and press "Set". The MICRELEC MS SERIES menu will appear:

| \odot | OPERATOR |
|------------|----------|
| \bigcirc | CUSTOMER |

- **COMBINED**
- O EXIT

Figure 32: MICRELEC MS SERIES Sub-Menu

Press the "Up" or "Down" button to move the cursor to "MICRELEC 9500" and press "Set". The MICRELEC 9500 menu will appear:

| ullet | JOURNAL |
|-------|---------|
| | |

- RECEIPT
- CHECK
- \bigcirc EXIT

Figure 33: MICRELEC 9500 Sub-Menu

MICROS

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "MICROS" and press "Set". The MICROS menu will appear:

| ullet | LOCAL VSS |
|-------|-----------|
|-------|-----------|

- MICROS IDN NETWORK
- MICROS ISN NETWORK
- \bigcirc EXIT

Figure 34: MICROS Sub-Menu

Press the "Up" or "Down" button to move the cursor to "MICROS IDN NETWORK" and press "Set". The MICROS IDN NETWORK menu will appear:

| • DEVICE : | PRINTER |
|-------------------|---------|
| O DEVICE ADDRESS: | ANY |
| O MODE: | TAP |
| | |

Figure 35: MICROS IDN NETWORK Sub-Menu

DEVICE Choices: PRINTER, VIDEO

DEVICE ADDRESS Choices: ANY, 01, 02, 03,..., 13, 14, 15

MODE

Choices: EMULATE, TAP (SEE NOTE)

Press the "Up" or "Down" button to move the cursor to "MICROS ISN NETWORK" and press "Set". The MICROS ISN NETWORK menu will appear:

| SOURCE TYPE | E: | ANY |
|-------------------------------|----|-----|
| \bigcirc SRC ISN GNA | : | ANY |
| ○ SRC ISN LNA | : | ANY |
| \bigcirc SRC IDN ID | : | ANY |
| \bigcirc DESTIN TYPE | : | ANY |
| O DST ISN GNA | : | ANY |
| O DST ISN LNA | : | ANY |
| O DST IDN ID | : | ANY |
| O EXIT | | |
| | | |

Figure 36: MICROS ISN NETWORK Sub-Menu

SOURCE TYPE Choices: ANY, 00, 01, 02 ,03,..., 09

SRC ISN GNA Choices: ANY, 00, 01, 02, 03,..., 32

SRC ISN LNA Choices: ANY, 00, 01, 02, 03,..., 32

SRC IDN ID Choices: ANY, 00, 01, 02, 03,..., 15

DESTIN TYPE Choices: ANY, 00, 01, 02, 03,..., 09

DST ISN GNA Choices: ANY, 00, 01, 02, 03,..., 32

DST ISN LNA Choices: ANY, 00, 01, 02, 03,..., 32

DST IDN ID Choices: ANY, 00, 01, 02, 03,..., 15



Note: When you select the MICROS IDN NETWORK Sub-Menu and select the DEVICE sub-menu as PRINTER, and the MODE sub-menu set as EMULATE, the DEVICE ADDRESS must be identical with the address of Printer. You must replace the RS-232 chip (U5) on VSI-Pro PCB with MICROMOD485 Adapter and connect the 021-188-SF cable between Printer (Micros Adapter) and DB9 Male of VSI-Pro.

NCR

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "NCR" and press "Set". The NCR menu will appear:

| $ \mathbf{\bullet} $ | NCR 2113,3110 |
|------------------------|---------------|
|------------------------|---------------|

- O NCR 745X [POLE]
- O NCR JRNL PRINTER
- O NCR SLIP PRINTER

Figure 37: NCR Sub-Menu

NCR7456

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "NCR7456" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

NCR7454WS/7197

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "NCR7454WS/7197" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

NCR RCPT PRINTER

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "NCR RCPT PRINTER" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

NIXDORF BEETLE

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "NIXDORF BEETLE" and press "Set". The NIXDORF BEETLE menu will appear:



Figure 38: NIXDORF BEETLE Sub-Menu

NIXDORF BEETLE

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "NIXDORF BEETLE" and press "Set". The NIXDORF BEETLE menu will appear:

REMOTE SLIP
 OPERATOR DISPLAY

Figure 39: NIXDORF BEETLE Sub-Menu

NORAND 1200

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "NORAND 1200" and press "Set". The NORAND 1200 menu will appear:

TITLE DISPLAY: ON
 CONSOLE ID: ANY
 WORKING MODE: TAP
 EXIT

Figure 40: NORAND 1200 Sub-Menu

TITLE DISPLAY Choices: ON, OFF

CONSOLE ID Choices: ANY, 1, 2, 3, 4, 5, 6, 7, 8

WORKING MODE Choices: ACK , TAP



PROGRAMMING

NE134 COUNTER

Version of the VSI-Pro that support: V13.10.

Press the "Up" or "Down" button to move the cursor to "NE134 COUNTER" and press "Set". The NE134 COUNTER menu will appear:

• SET ADDRESS 1 O FXIT

Figure 41: NE134 COUNTER Sub-Menu

SETADDRESS Choiecs: 0, 1, 2, 3,..., 99

NUCLEUS PRINTER

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "NUCLEUS PRINTER" and press "Set". The NUCLEUS PRINTER menu will appear:

| \odot | STANDARD [Both] |
|------------|-------------------|
| \bigcirc | PRINTER WITH POLE |

○ POLE VIA PRINTER

Figure 42: NUCLEUS PRINTER Sub-Menu

ODOMETER

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "ODOMETER" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

OMEGA 2000

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "OMEGA 2000" and press "Set". The OMEGA 2000 menu will appear:

| ullet | JOURNAL | PRINTER |
|------------|---------|---------|
| \bigcirc | RECEIPT | PRINTER |

Figure 43: OMEGA 2000 Sub-Menu



PANASONIC

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "PANASONIC" and press "Set". The PANASONIC menu will appear:



Figure 44: PANASONIC Sub-Menu

MODEL Choices : 6000, 7000, 8000

WOKING MODE Choices : ACK , TAP

POINT4 DV10

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "POINT4 DV10" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

POLE DISPLAY

Version of the VSI-Pro that support: V13.00, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "POLE DISPLAY" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

POLE DISPLAY

Version of the VSI-Pro that support: V13.10.

Press the "Up" or "Down" button to move the cursor to "POLE DISPLAY" and press "Set". The POLE DISPLAY menu will appear:

Figure 45: POLE DISPLAY Sub-Menu

POLE DISPLAY

Version of the VSI-Pro that support: V13.34R1

Press the "Up" or "Down" button to move the cursor to "POLE DISPLAY" and press "Set". The POLE DISPLAY menu will appear:

| ۲ | GENERIC |
|------------|---------|
| \bigcirc | TOSHIBA |

Figure 45A: POLE DISPLAY Sub-Menu

Q-MATIC

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "Q-MATIC" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

RADIENT

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "RADIENT" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

RUBY SAPPHIRE

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "RUBY SAPPHIRE" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

SAMSUNG SRP350

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "SAMSUNG SRP350" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

PC COM 1, 2, 3, 4

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "PC COM 1,2,3,4" and press "Set". No menu will apprear and merely sets the VSI-Pro to "Generic" mode.

SCHEID U. BACH. DISPLAY

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "SCHEID U. BACH. DISPLAY" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

SCHLUMBERGER

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "SCHLUMBERGER" and press "Set". The SCHLUMBERGER menu will appear:

DISPLAY
 RECEIPT
 EXIT

Figure 46: SCHLUMBERGER Sub-Menu

DISPLAY

Choices: RECEIPT, CDU[2L], C.D.U.

SENSORS

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "SENSORS" and press "Set". The SENSORS menu will appear:

• SENSORSOFT THERMOMETER

Figure 47: SENSORS Sub-Menu

Press the "Set" button again, The SENSORSOFT THER-MOMETER menu will appear:

| • MODEL: | ST6105C |
|-----------------|---------|
| O DISPLAY | CELSIUS |
| \bigcirc EXIT | |

Figure 48: SENSORSOFT Sub-Menu

DISPLAY Choices: CELSIUS, FAHRENHEIT



PROGRAMMING

SHARP

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "SHARP" and press "Set". The SHARP menu will appear.

| ۲ | 2590 |
|---|----------------|
| 0 | 3100,3110 |
| 0 | 3220,3221,3250 |
| 0 | 3310,3311,3550 |
| 0 | A-410,A-420 |
| 0 | A-460,A-470 |
| 0 | A-520,A-530 |
| 0 | A-550,A-570 |
| 0 | A-610,A650 |
| 0 | A-750 |
| 0 | A-770 |
| 0 | UP600/700 |

Figure 49: SHARP Sub-Menu

NOTE: A-410,A-420 and UP600/700 are supported by VSI-Pro version 13.10 ONLY

SHARP 750 ER-01PU

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "SHARP 750 ER-01PU" and press "Set". The SHARP 750 ER-01PU menu will appear:

• DISPLAY • EXIT

RECEIPT

Figure 50: SHARP 750 ER-01PU Sub-Menu

DISPLAY Choices: RECEIPT, JOURNAL

SHOPMATE

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "SHOPMATE" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

SHARP ER-A410/420

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "SHARP ER-A410/420" and press "Set". The SHARP ER-A410/420 menu will appear:

| • TAP |
|--------------|
| O EMULATE |
| ○ TAP US |
| O EMULATE US |
| |

Figure 51: SHARP ER-A410/420 Sub-Menu

SHARP UP600/700

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "SHARP UP600/700" and press "Set". The SHARP UP600/700 menu will appear:

• TAP • EMULATE

Figure 52: SHARP UP600/700 Sub-Menu

SICOM

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "SICOM" and press "Set". The SICOM menu will appear:

● SECNET ADDRESS
 ● EXIT

Figure 53: SICOM Sub-Menu

SECNET ADDRESS Choiecs: ANY, 1, 2, 3,..., 255

SIEMENS BEETLE i815ES

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "SIEMENS BEETLE i815ES" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.



SPEDI CCTV

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "SPEDI CCTV" and press "Set". The SPEDI CCTV menu will appear:

SET ADDRESS
 EXIT

Figure 54: SPEDI CCTV Sub-Menu

SET ADDRESS Choices: ANY, 1, 2, 3,..., 255

SQUIRREL

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "SQUIRREL" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

STAR EPOS

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "STAR EPOS" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

SUNTRONIC

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "SUNTRONIC" and press "Set". The SUNTRONIC menu will appear.

• 890,891,960

○ 2000

Figure 55: SUNTRONIC Sub-Menu

SWEDA 54XX

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "SWEDA 54XX" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

SWINTEC 2250

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "SWINTEC 2250" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

TCI

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "TCI" and press "Set". The TCI menu will appear:

When finished, simultaneously press and release the "Up" & "Down" buttons to save the device address configuration.

Figure 56: TCI Sub-Menu

DEVICE ADDRESS Choices : 000, 001, 002,..., 999

TEAM POS 2000 - CBE

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "TEAM POS 2000 - CBE" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

TEAM POS 2000 - ISTORE

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "TEAM POS 2000 - ISTORE" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.



TEC SLIP PRINTER EMULATE

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "TEC SLIP PRINTER EMULATE" and press "Set". The TEC SLIP PRINTER EMULATE" menu will appear:

| | MODEL: | |
|------------|--------|--------------------|
| \bigcirc | MODE: | EMULATING /TAPPING |
| 0 | EXIT | |

Figure 57: TEC SLIP PRINTER Sub-Menu

TEXAS DIGITAL

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "TEXAS DIGITAL" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

TKMAXX

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "TKMAXX" and press "Set". The TKMAXX menu will appear:

| • JOURNAL | PRINTER |
|-----------|---------|
| | PRINTER |

Figure 58: TKMAXX Sub-Menu

TOLEDO

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "TOLEDO" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

UNIPAR

Version of the VSI-Pro that support: V13.24.

Press the "Up" or "Down" button to move the cursor to "UNIPAR" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

UNITOUCH DSP800

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "UNITOUCH DSP800" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

UNIWELL

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "UNIWELL" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

UNIWELL UN4025

Version of the VSI-Pro that support: V13.00.

Press the "Up" or "Down" button to move the cursor to "UNIWELL UN4025" and press "Set". The UNIWELL UN 4025 menu will appear:

To save the device address configuration. Press and Release the "Up" & "Down" buttons simultaneously.

| 000 |
|-----|
| ON |
| |
| |

Figure 59: UNIWELL UN 4025 Sub-Menu

DEVICE ADDRESS Choices: 000, 001, 002,..., 999

ANY ADDRESS Choices: ON, OFF



UP3000

Version of the VSI-Pro that support: V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "UP3000" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

UP3000/3300

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "UP3000/3300" and press "Set". The UP3000/3300 menu will appear:

| • TERMINAL | ANY |
|------------|-----|
| O EXIT | |

Figure 60: UP3000/3300 Sub-Menu

TERMINAL Choices: ANY, 1, 2, 3,..., 15, 16

VERIFONE

Version of the VSI-Pro that support: V13.00 and V13.10.

Press the "Up" or "Down" button to move the cursor to "VERIFONE" and press "Set". The VERIFONE menu will appear:

- JOURNAL TAPPING
- RECEIPT TAPPING
- \bigcirc JOURNAL EMULATING
- \bigcirc RECEIPT EMULATING

Figure 61: VERIFONE Sub-Menu

VISHAY WEIGHBRIDGE

Version of the VSI-Pro that support: V13.10.

Press the "Up" or "Down" button to move the cursor to "VISHAY WEIGHBRIDGE" and press "Set". The VISHAY WEIGHBRIDGE menu will appear:

• W.OUT O W.OUT2

Figure 62: VISHAY WEIGHBRIDGE Sub-Menu



VSI-DRS

Version of the VSI-Pro that support: V13.00. This is the interface to the older stype TEC Slip Printers using the DRS communication.

Press the "Up" or "Down" button to move the cursor to "VSI-DRS" and press "Set". No menu will apprear and merely sets the VSI-Pro to support the special protocol of this model.

NOTE: The special DRSMOD must be installed in place of the RS-232 (U5) chip. The special cable must also be used. Please contact AVE.

WEIGHSCALE

Version of the VSI-Pro that support: V13.10, V13.24 and V13.34.

Press the "Up" or "Down" button to move the cursor to "WEIGH SCALE" and press "Set". The WEIGH SCALE menu will appear:

- AVERY
- O MOLENS
- **LEON LD5204**

Figure 63: WEIGH SCALE Sub-Menu

NOTE 🔊

As we continually add new registers, these menus are subject to change.

5.4 SCREEN SETUP

Press the "Up" or "Down" buttons to move the cursor to "SCREEN SETUP" and press "Set". The following menu will appear:

Figure 64: SCREEN SETUP Sub-Menu

TEXT GRAYSCALE
 BLACKGROUND GRAYSCALE
 HORIZONTAL POSITION
 VERTICAL POSITION
 CLOCK
 ON-SCREEN TITLER
 EXIT

TEXT GRAYSCALE

To change the display border and/or the grayscale of the text on screen, press the "Up" or "Down" button to move the cursor to "TEXT GRAYSCALE" and press "Set". Cycle through the selections by pressing the "Up" or "Down" buttons. There are 10 settings to choose from. Make your selection and press "Set" to return to the previous menu.

BACKGROUND GRAYSCALE

To change the display border and/or the grayscale of the text on screen, press the "Up" or "Down" button to move the cursor to "BACKGROUND GRAY SCALE" and press "Set". Cycle through the selections by pressing the "Up" or "Down" buttons. There are 10 settings to choose from. Make your selection and press "Set" to return to the previous menu.

HORIZONTAL POSITION

To change the horizontal position of the inserted text on-screen, press the "Up" or "Down" button to move the cursor to "HORIZONTAL POSITON" and press "Set". Press the "Up" or "Down" buttons to move the text to the desired horizontal position.

VERTICAL POSITION

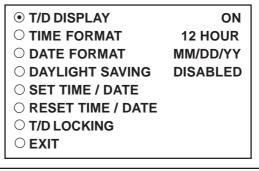
To change the vertical position of the inserted text on-screen, press the "Up" or "Down" button to move the cursor to "VERTICAL POSITION" and press "Set". Press the "Up" or "Down" buttons to move the text to the desired vertical position.

Upon powering up for the first time or when the battery becomes depleted, the on-screen Time / Date display may be incorrect or have unreadable characters. If this is the case, enter the clock menu and "Reset Time / Date". The Time / Date will then show readeable characters and be unaffected by a Master Reset.

CLOCK

To program the clock's functions, press the "Up" or "Down" button to move the cursor to "CLOCK" and press "Set". The following menu will appear:

Figure 65: CLOCK Sub-Menu





T/D DISPLAY turns the time/date display on or off. Press the "Up" or "Down" button to move the cursor to "T/D DISPLAY" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between "ON" or "OFF" and press "Set" when the desired value is displayed.

TIME DISPLAY selects either 12-hour AM/PM or 24-hour Military Time format with AM/PM. Press the "Up" or "Down" button to move the cursor to "TIME DISPLAY" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between time formats and press "Set" when the desired format is displayed.

DATE FORMAT chooses one of the three available formats. Press the "Up" or "Down" button to move the cursor to "DATE FORMAT" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between date formats and press "Set" when the desired format is displayed.

DAYLIGHT SAVING selects, for example, USA, Canada, Australia or is disabled. Press the "Up" or "Down" button to move the cursor to "DAYLIGHT SAVING" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between values and press "Set" when the desired value is displayed.

SET TIME/DATE sets the clock manually. Press the "Up" or "Down" button to move the cursor to "SET TIME/DATE" and press "Set". The time/date will appear and the cursor will start flashing. Press the "Up" and "Down" button to change the value and press "Set" when the desired value is displayed. The value is selected and the cursor will advance to the next position. When the desired time/date is displayed, press the "Up" and "Down" buttons simultaneously to enter the time/ date into memory and return to the previous menu.

RESET TIME/DATE resets the clock to the default value. Press the "Up" or "Down" button to move the cursor to "RESET TIME/DATE" and press "Set" to reset the time/date.

T/D LOCKING

To program the time synchronizing functions, press the "Up" or "Down" button to move the cursor to "T/D LOCKING" and press "Set". The following menu will appear:

| • DISPLAY | ON |
|-------------|----|
| ○ TIME SYNC | ON |
| | |

Figure 66: T/D LOCKING Sub-Menu

DISPLAY turns the T/D locking feature on or off. If on then will lock the T/D of the VSI- Pro to the incoming POS data. If turned off then will not lock and use the free running clock of the VSI-Pro. Press the "Up" or "Down" button to move the cursor to "DISPLAY" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between "ON" or "OFF" and press "Set" when the desired value is displayed.

If the DISPLAY is turned on, make sure that the time and date format selected is the same as the register's time/date format. The VSI-Pro will monitor the incoming data string. If it finds a valid time and date in one or two consecutive lines, it will set the clock to whatever time/date it finds. A valid time has the following formats:

HH:MM, HH:MM:ss HH:MM AM, HH:mm:ss AM HH:MM PM, HH:MM:ss PM

Where HH is a number between 0 and 12 (24 if either AM or PM not present) A valid date has the same format as for date display and has either "/" or "-" as a separator.

TIME SYNC turns the TIME SYNC on or off. This is special protocol that will communicate to a compatible DVR to lock their T/D to the VSI-Pro. This is currently supported by the AVE MVDR line of DVRs. Press the "Up" or "Down" button to move the cursor to "TIME SYNC" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between "ON" or "OFF" and press "Set" when the desired value is displayed.

PROGRAMMING

If the TIME SYNC is turned on, the "DEST ID" in MVDR3000/MVDR5000 sub-menu as identical with "COMM ID" or "UNIT ID" of a DVR and the value of "SRC ID" in MVDR3000/MVDR5000 sub-menu as 32, make sure that the time and date format selected is the same as the register's time/date format. The support DVR will monitor the incoming data string which transmitted from the cash register. If it finds a valid time and date in one or two consecutive lines, it will set the clock to whatever time/date it finds.

ON-SCREEN TITLER

Press the "Up" or "Down" button to move the cursor to "ON-SCREEN TITLER" and press "Set". The following menu will appear:

| TITLER SET TITLE | OFF |
|----------------------|-----|
| | |
| O EXIT | |

Figure 67: ON-SCREEN TITLER Sub-Menu

TITLER

To change the status of the on-screen titler, press the "Up" or "Down" button to move the cursor to "TITLER" and press "Set". The cursor will start flashing. Select either "ON" or "OFF" by pressing the "Up" or "Down" button. After making a selection, press "Set". This will return the cursor to the non-flashing mode. Now select "EXIT" to return to the previous menu.

TITLE

The VSI-Pro gives you the option of a 40-character display for easy register identification in addition to the actual register transaction data.

To create a title, press the "Up" or "Down" button to move the cursor to "TITLE" and press "Set". You will see a row of 40 boxes and the first box will be flashing.

To change the character in the first position, press the "Up" or "Down" buttons to cycle through the alpha-numeric selections from the following list of available characters.

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz =:.+-*/9876543210

The solid white box is used for a blank space. Make your selection and press "Set". This will advance to the next block, repeat until you have entered the desired title. When finished, simultaneously press and release the "Down" & "Up" buttons to enter your title into memory. The white boxes will disappear and your title will be displayed as it will appear on-screen. Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.



Remember, enabling the TITLE will limit text insertions to 10 lines maximum.

EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

5.5 TEXT DISPLAY

This menu will give you more control over the actual text block formatting and its appearance on the screen. To access the menu, press the "Up" or "Down" button to move the cursor to "TEXT DISPLAY" and press "Set". The following submenu will appear:



| | • SCREEN BLANK | 20 |
|----------------------------------|------------------|-----|
| | ○ DISPLAY LINES | 10 |
| | O DISPLAY FORMAT | TOP |
| | | OFF |
| Figure 68: Text Display Sub-Menu | ○ SPACE COMPRESS | OFF |
| | ○ LEFT JUSTIFIED | OFF |
| | ○ SCROLL DELAY | OFF |
| | O DISPLAY | ON |
| SCREEN BLANK | O EXIT | |
| JUREEN DLAINR | | |

Choices: NONE, 6, 12, 20, 30, 60, 120, 180, 300

This is the amount of time that the VSI-Pro text display will remain on-screen after a transaction before blanking itself off (not the video picture, just the register transaction data) until the next transaction.

To change the SCREEN BLANK setting, press the "Up" or "Down" button to move the cursor to "SCREEN BLANK" and press "SET". The cursor will begin flashing. Press the "Up" or "Down" buttons to cycle through the selections.

Press "Set" when the desired time is displayed. The cursor will stop flashing and you may continue programming.

NOTE 🔊

Choosing "NONE" means No Blanking. The VSI-Pro will display the last transaction until a new transaction is performed.

DISPLAY LINES

You have the choice of how many lines of text to display on-screen for register transactions. The choices are up to 11 lines.

To change the DISPLAY LINES setting, press the "Up" or "Down" button to move the cursor to "DISPLAY LINES" and press "Set". The cursor will begin flashing. Press the "Up" or "Down" buttons to cycle through the selections. Press "Set" when the desired number is displayed. The cursor will stop flashing and you may continue programming.

NOTE 🛋

All register transaction data will scroll up regardless of the number of lines you choose to display on-screen and the more lines you display on-screen, the greater the amount of time that the transaction data will be recorded. However, some applications may limit the number of lines and the size of the on-screen display.

NOTE 🔊

If you are using an on-screen title, it will occupy Line 1, leaving 10 lines for the text insertion. If you enable the on-screen Time/Date then this takes one additional line also.

DISPLAY FORMAT

If "TOP" is selected which is the default, the data scrolls from the top most line down to the selected number of lines displayed. "T/D" and/or "TITLE" is displayed at the top of the screen. If "BOTTOM" is selected then the data scrolls up from the bottom most line to the top of the screen and "T/D" and/or "TITLE" is displayed at the bottom of the screen.



LINE COMPRESS

NOTE Set your Exceptions first before enabling this feature.

The VSI-Pro automatically compresses the spaces in a line first as it reaches 40 characters. With LINE COMPRESS "ON", the VSI-Pro will additionally remove multiple spaces and then vowels from the text to further compress the display as necessary.

To make this selection, position the arrow in front of "LINE COMPRESS" and press and release "Set". The arrow will start flashing. Cycle through "ON" or "OFF" by pressing either the "Up" or "Down" button, and press "Set" when your choice is displayed. The cursor will stop flashing and you can continue programming.

SPACE COMPRESS

Space Compress allows you select the number of maximum spaces next to each other in a line. The selections are 1,2,3,4,5 and OFF. If you select "1" then if three spaces are shown on the receipt the VSI-Pro will delete 2 and only show 1 space between characters on the video and on the output data to the DVR.

LEFT JUSTIFICATION

When LEFT JUSTIFIED is "ON", the VSI-Pro will start each line of text with no leading spaces from the left margin of the text display block.

SCROLL DELAY

Scroll delay ensures that lines of text remain on-screen a minimum of 0.5 seconds. This is especially useful with registers that run at a high baud rate, time-lapse VCRs in extended record modes, switchers, or multiplexers. Sometimes, the register can produce characters so quickly that they can scroll up too fast on the screen to be recorded. When SCROLL DELAY is "ON", the VSI-Pro slows down this data feed just enough to insure that each line of text is recorded.

The choices for SCROLL DELAY are either "ON" or "OFF". To make this selection, position the arrow in front of "SCROLL DELAY" and press and release "Set". The arrow will start flashing. Cycle through "ON" or "OFF" by pressing either the "Up" or "Down" button, then press "Set" when your choice is displayed. The cursor will stop flashing and you can continue programming.

NOTE 🙇

At high baud rates, the SCROLL DELAY on the internal buffer of the VSI-Pro may overflow. This will cause lost text. The internal buffer can hold up to 20K characters before overflowing so it is more than enough for almost all cash register applications.

DISPLAY

You have the choice to globally turn "ON" or "0FF" the complete VSI-Pro text insertion function. This means no data will be visible on the monitor if you select DISPLAY "OFF". However, if you select the DISPLAY "OFF", you can still command each exception independently to either display on-screen or not through its program setup menu under "EXCEPTION REPORTS". You may also choose to enable an alarm output to occur during an exception while not displaying the exception data through the program set-up in the ALARM OUTPUTS menu. With the display "OFF", the VSI-Pro will still perform all functions as programmed, for example, exception reporting will still function, but the information will not appear on-screen unless programmed to do so in the EXCEPTIONS REPORT menu. Also the data will not show in the history buffer if not displayed.

EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.



5.6 COMMUNICATION

This was discussed briefly in the section under "REGISTER SELECT" and will be fully explained here. When you choose your register type under the REGISTER SELECT menu, this automatically formats the VSI-Pro to the appropriate settings needed to communicate with your register. There may be times when you will need to amend these settings for a specific register.

To access the Communication menu, press the "Up" or "Down" button to move the cursor to "COMMUNICATION" and press "Set". The following menu will appear:

| Figure 69: COMMUNICATION Sub-Menu |
|-----------------------------------|
|-----------------------------------|

| • INTERFACE TYPE | RS-232 |
|--------------------------|--------|
| O RX BAUD RATE | AUTO |
| ○ TX BAUD RATE | AUTO |
| O PARITY | NONE |
| O DATA BITS | 8 |
| ○ HANDSHAKE | ON |
| \bigcirc AUTO LINEFEED | ON |
| \odot EXIT | |
| | |

INTERFACE TYPE

Choices: RS-232, PASSIVE TAP, RS-485

To set the interface type for your particular device, press the "Up" or "Down" button to move the cursor to "INTERFACE TYPE" and press and release "Set". The cursor will start flashing. You can now use the "Up" or "Down" button to make your selection. When your selection appears, press "Set" again. The cursor will stop flashing and you can proceed to the next menu item for programming. RS-232 and RS-485 are defined by IEEE standards, however, the Passive Tap is a high impedance (100K) input with full diode protection. Refer to Table 1 and 1A for respective pinouts of RS-232 or RS-485.

RX BAUD RATE

Choices: AUTO, 150, 300, 600, 1200, 2400, 4800, 9600, 14.4K, 19.2K, 28.8K, 38.4K

To set the baud rate for your particular device, press the "Up" or "Down" button to move the cursor to "RX Baud Rate" and press "Set". The cursor will start flashing. You can now use the "Up" or "Down" button to make your selection. When your selection appears, press "Set" again. The cursor will stop flashing and you can proceed to the next menu item for programming.

TX BAUD RATE

Choices: AUTO, 150, 300, 600, 1200, 2400, 4800, 9600, 14.4K, 19.2K, 28.8K, 38.4K

This is a new feature that allows you to set the transmit baud rate to a separate device if you are looping the data back out of the VSI-Pro.

To set the TX Baud Rate for your particular device, press the "Up" or "Down" button to move the cursor to "TX BAUD RATE" and press "Set". The cursor will start flashing. You can now use the "Up" or "Down" buttons to make your selection. When your selection appears, press "Set". The cursor will stop flashing and you can proceed to the next menu item for programming.

NOTE 🙇

When selecting 38.4K, the TX and RX Baud rate must both be 38.4K. However, with any lower baud rate the TX and RX can be any different baud rate.



PARITY

Choices: NONE, ODD, EVEN

Press the "Up" or "Down" button to move the cursor to "PARITY" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

DATA BITS

Choices: 7 or 8

If you select 7 Data Bits, you must select "ODD" or "EVEN" Parity in the Parity menu. Press the "Up" or "Down" button to move the cursor to "DATA BITS" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

HANDSHAKE

Choices: ON, OFF

Handshaking is an electrical signal that tells the cash register or computer that the VSI-Pro is ready to receive data. It may not be necessary and/or need not be connected to an outgoing signal from the cash register or computer since the VSI-Pro does not require handshaking. The VSI-Pro handshaking signal is always true signally the cash register or computer to send data.

Handshaking guarantees that the internal buffer is not over run or text is not lost. Most AVE interfaces do not support this function. Also since the VSI-Pro has a 20K buffer this feature is generally not required.

Press the "Up" or "Down" button to move the cursor to "HANDSHAKE" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

AUTO LINEFEED

Choices: ON, OFF

Auto Linefeed makes the VSI-Pro append a CR/LF after each displayed line. The default of this function is "ON", but if you would like to disable it then press the "Up" or "Down" button to move the cursor to "AUTO LINEFEED" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

5.7 EXCEPTION REPORTS

EXCEPTION REPORT OVERVIEW

The Exception Report gives you the option to assign an on-screen flag, trigger an alarming device, or send data to another serial device on any questionable transaction that you have preprogrammed into the VSI-Pro. The VSI-Pro will allow programming of up to 24 separate exceptions. These exceptions can be VOIDS, REFUNDS, COUPONS, PAID OUT, RETURNS, individual departments, specific items, or any transaction that you determine (by programming) to be "exceptional" or questionable.

You may even set ranges for the exceptions. For example, all transactions over \$100, between \$8.00 and \$25.00, or lower than \$10 and greater than \$25.00, all transactions by a specific cashier, or whatever transactions you need to watch exceptionally close.



The following is a brief overview of how to set up Exception Reports.

- 1. On the main-menu, press the "Up" or "Down" button to move the cursor to "EXCEPTION REPORT" and press "Set".
- 2. On the sub-menu, press the "Up" or "Down" button to move the cursor to "EXCEPTION HISTORY" and press "Set".
- 3. On the sub-menu, press the "Up" or "Down" button to move the cursor to "DVR SELECTION" and press "Set". Thenn select the model of DVR you are using.
- 4. Exit and press the "Up" or "Down" button to move the cursor to "SET EXCEPTION" and press "Set".
- 5. To select the Exception No. that you wish to program, press the "Up" or "Down" button to move the cursor to the desired Exception No. then press "Set". Press the "Up" or "Down" button to toggle between the choices.
- 6. Make sure that HISTORY BUFFER is set to "ON" for any exception data to be saved in the Exception History.
- 7. Program the Exception String in the Exception Report to compare the data that shows on the screen for time search mode in the Exception History menu.
- 8. After you have set up the desired configurations, press the REC button on the DVR to record video into a hard drive or use alarm output for triggering the DVR at record input.
- 9. The monitor should display a flashing REC message and the REC button will light up indicating the DVR is in the recording mode.

ON-SCREEN FLAGS

You have several options for programming your Exception Report. The first option typically has all programmed exceptions display a flashing asterisk in the upper right corner of the on-screen display, or reversing the entire text display. This on-screen flag is controlled through the ALARM OUTPUTS menu. You assign a corresponding alarm to an exception and set the parameters for the flag in this menu. You do this by choosing "DISPLAY" for the corresponding exception number and selecting "ON". With this option, all questionable transactions (exceptions) will be "flagged" with the flashing asterisk.

You can then review these exceptions by putting your DVR or VCR in play and pressing the FF button. This will give you a fast scan of the tape and you can go into normal play when you see the flashing asterisk and view that transaction in real time or slow play or frame by frame, depending on the type of playback options of your particular DVR or VCR.

HARD ALARM OUTPUT

The VSI-Pro allows you to program exceptions to trigger external alarming devices such as time-lapse VCR's, quads, enunciators, LED's etc. Using the ALARM OUTPUT you can have your time-lapse VCR record only exceptions, or have an alarming quad go to full screen on an exception, or even trigger a buzzer to alert you that an exception has occurred.

PRINTER or DVR OUTPUT

There may be situations where you do not want cashiers or other employees to know what triggers an exception. In this case, the VSI-Pro provides a separate output that will send data to a remotely located serial printer. If you turn the on-screen display off and the output on and you have a remote serial printer hooked up to the VSI-Pro, then, whenever an exception is reported, it is sent out to the serial printer only. The printer will give you a hard copy printout of the questionable transaction with the time and date. With this hard copy printout of the exception report, you can then review the tape by going directly to that exception's time.

The serial printer output of the VSI-Pro can be programmed to send out the entire transction. The output can be connected to the other equipment such as DVRs, computers, phone line transmissions or digital storage devices for later retrieval.

The VSI-Pro also has a "triggered text" feature. This feature allows programmed text or control characters to be sent out when an exception occurs to trigger devices like DVR's to save the data file for future review. Other computer devices can wait for this specified text string and do other functions at this time via the serial communication process.



From the main programming VSI-Pro menu, press the "Up" or "Down" button to move the cursor to "EXCEPTION RE-PORT" and press and release "Set". The following menu will appear:

| • EXCEPTION HISTORY | |
|---------------------|----|
| | |
| | ON |
| ○ TIME STAMP | ON |
| | |
| | |

Figure 70: EXCEPTION REPORT Sub-Menu

EXCEPTION HISTORY

Press the "Up" or "Down" button to move the cursor to "EXCEPTION HISTORY " and press "Set". The following menu will appear:

| • TOTAL EXCEPTION | 000 |
|---------------------|-----|
| ○ VIEW EXCEPTIONS | |
| ○ DVR SELECTION | |
| ○ TIME SEARCH | |
| ○ OUTPUT EXCEPTIONS | |
| ○ CLEAR HISTORY | |
| | |
| | |

Figure 71: EXEPTION HISTORY Sub-Menu

TOTAL EXCEPTIONS

This is not a selection for just displays the total exception count kept in the Exception History Buffer.

VIEW EXCEPTIONS

This displays the buffered exceptions on-screen, starting with the oldest exception in the buffer. Press the "Up" or "Down" button to move the cursor to "VIEW EXCEPTIONS" and press "Set". Once in the exception displaying screen, press the "Up" or "Down" button to scroll to the next screen. Press "Set" to exit and return to the previous menu. Remember, you must turn the HISTORY BUFFER "ON" for exceptions to be saved in history.

For Example: Define "NO SALE" as an exception string In Exception NO. 2, HISTORY BUFFER to be "ON", and define OPERATOR "IN".

| 11: 09:45A | 9/1 | 2/05 | MON | REC |
|-------------------|----------|-------|---------|------|
| 11:09:45 A | 9/12/05 | NO | SALE | |
| 11:13:12 A | 9/12/05 | RET | URN | |
| 11:20:23 A | 9/12/05 | NO | SALE | |
| 11:22:21 A | 9/12/05 | CA | NCEL | |
| 11:26:18 A | 9/12/05 | NO | SALE | |
| **** | END OF I | EXCE | PTION * | *** |
| | 10 | I | | |
| | 12- | 09-20 | 05 11:3 | 0:05 |

Figure 72: Display of View Exceptions

🖎 NOTE

For any exception you must program History Buffer "ON" for any exception data to be saved in the Exception History.

DVR SELECTION

Press the "Up" or "Down" button to move the cursor to "DVR SELECTION" and press "Set". The following menu will appear:

Figure 73: DVR Selection Sub-Menu

DVR-3011, DVR-3021 or MVDR3000, MVDR5000

Press the "Up" or "Down" button to move the cursor to "DVR-3011.3021" or "MVDR3000/5000" and press "Set". An asterisk appears to indicate your selection.

| • DESTID | 1 |
|----------|----|
| | 32 |
| ○ EXIT | |

Figure 74: DVR-3011 ,3021 and MVDR3000/MVDR5000 Sub-Menu

DEST ID and SRC ID

Choices: 1 through 32 Note: The DEST ID and SRC ID can not be the same value or can not send any command.

TIME SEARCH

Press the "Up" or "Down" button to move the cursor to "TIME SEARCH" and press "Set". The following sub-menu will appear:

| | NOSALE |
|----------|--|
| 00000000 | PREVIOUS PAGE 11:20:23 A 9/12/08 11:22:21 A 9/12/08 11:22:21 A 9/12/08 11:22:21 A 9/12/08 11:22:21 A 9/12/08 NEXT PAGE EXIT |

Figure 75: Display of TIME SEARCH

Use the "Up" or "Down" button to scroll to the desired exception in the transaction history. As you select the lline the exception string will display at the top of the page.

Then press "Set" and the DVR will be commanded by the VSI-Pro to go to the selected transaction via its Time/Date Search function. Therefore you must make sure the T/D of the DVR is very close to the setting of the VSI-Pro or their will be an effor in the actual search time. Verify the proper connection to the DVR from the diagram on the following page.

EXAMPLE

Define "NO SALE" as an exception string In Exception No. 2, History Buffer to be "ON", DISPLAY to be "ON", and define OPERATOR "IN". If the screen is displayed "NO SALE", the VSI-Pro will keep this displayed line on Exception History.



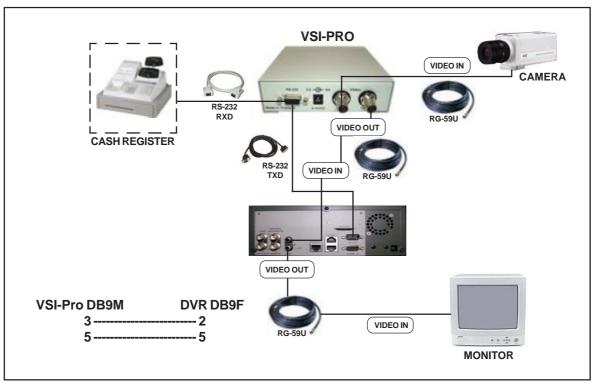


Figure 76: VSI-Pro with DVR Connections

OUTPUT EXCEPTIONS

This selection allows you to have the buffered exceptions sent out for printing. This is a global setting for all exceptions, but you also need to turn on the output for each independent exception.

CLEAR HISTORY

This selection clears all the buffered exceptions and resets the TOTAL EXCEPTIONS counter.

EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

SET EXCEPTION

Press the "Up" or "Down" button to move the cursor to "SET EXCEPTION" and press "Set". The following sub-menu will appear:



| • EXCEPTION NO. | 1 |
|--------------------|------|
| | ON |
| | ON |
| | ON |
| | OFF |
| ○ EXCEPTION STRING | |
| NO SALE | |
| | |
| 0000.00 - 0000.00 | |
| | NONE |
| | |

Figure 77: SET EXCEPTION Sub-Menu

EXCEPTION NO.

Choices: 1 through 24

To select the Exception No. that you wish to program, press the "Up" or "Down" button to move the cursor to "EXCEP-TION NO." and press "Set". The cursor will start flashing. Use the "Up" & "Down" button to sequence through the choices. Make your selection and press "Set". The cursor will stop flashing and you may continue to the next menu item.

DISPLAY

Choices: ON, OFF

The DISPLAY item lets you control whether or not this particular exception is displayed on the video monitor. Please understand that if you are not using a remote serial printer and if you do not turn on the Exceptions display here, you will not have the on-screen flag and consequently no record of the exception when it occurs.

To make your selection, press the "Up" or "Down" button to move the cursor to "DISPLAY" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between "ON" or "OFF". Make your selection and press "Set". The cursor will stop flashing and you may continue to the next menu item.

APPLICATION NOTE

If the display of the Exception is turned off here, the exception data will actually be erased from the screen. This feature can be used to generate what we refer to as "Negative Exceptions", allowing the removal of unwanted text from the screen. See "Negative Exceptions" that follows.

OUTPUT

Choices: ON, OFF

The OUTPUT controls the RS-232 data from the VSI-Pro. Typically this is sent to a remote Serial Printer to provide a hard copy of Exceptions with time and date on it. This data can also be sent out to a computer with appropriate software and give you the ability to analyze data. You could also use an auto answer modem and have the data sent to a central office or even to your home. The serial devices must have the same Baud Rate, Parity, and Data Bits as the VSI-Pro for optimum performance of data transfer.

To make your selection, press the "Up" or "Down" button to move the cursor to "OUTPUT" and press "Set". Press the "Up" or "Down" button to toggle between "ON" or "OFF". Make your selection and press "Set". The cursor will stop flashing and you may continue to the next menu item.



HISTORY BUFFER

Choices : ON , OFF

The history buffer stores all the exceptions that are occur in VSI-Pro. Sometimes this can be very large and consume a large portion of the memory of the VSI-Pro. This can be used to automatically search a compatible DVR, upload to a PC to save or print out and view on screen on the VSI-Pro. This setting allows the user to enable or disable this feature as to conserve memory allocation for other features.

To make your selection, press the "Up" or "Down" button to move the cursor to "HISTORY BUFFER" and press "Set". Press the "Up" or "Down" button to toggle between "ON" or "OFF". Make your selection and press "Set". The cursor will stop flashing and you may continue to the next menu item.

Remember, you must turn the HISTORY BUFFER "ON" for exceptions to be saved in history.

SCROLL MATCHING EXCEPTION STRINGS ON/OFF

Scroll Matching is a feature to better remove those advertising scrolling messages on the customer display of cash registers so they do not clutter up the video recording. To better understand how to use this, first we must discuss how the Exception String is processed.

Exception Strings (with Scroll Matching OFF) are compared to any text in a line or any text after a CR LF up to 20 characters. If the line is longer than 20 characters we insert a virtual LF CR. Therefore exception string can not be longer than 20 characters. If you use a wild card in front of or behind of a normal exception string then no matter what letter is recieved in that position of the wild card it will be accepted as part of exception string.

Typically to erase these scrolling messages we would use the Negative Exception feature and turn "Off" the display after we entered in the words with or without wildcards. However this left many unwanted bits and pieces of the scrolling message visible because the transactions interrupt the scrolling message and then when the transaction is completed the scrolling message goes back to the exact place in the message where it was interrupted. This is different than normal transactions for they always start with a the description, quantity and price usually in one line.

In scrolling messages we may not have LF and sometimes no CR. This has the first character of every line different of the scrolling message possibly different and even partial words starting at any place within any one of the words of the scrolling message. Therefore conventional Exceptions even with the wild card does not remove all.

Scroll Matching "On" allows you to enter an exception string with or without wildcards and no matter when this string is detected the entire line is erased. This feature "On" does not process the exception string any differently than normal exceptions with Display "Off" but gives a higher priority than any normal exception set with Scroll Matching "Off" and Display "On".

This means that if you set an Exception for "Shipping" with or without a dollar figure associated and a normal transaction that you wanted to generate an exception and set Display "On". Everytime you hit the "Shipping" key your would get an exception. However if you had a scrolling message "You can rely on us for all your Shipping needs" Then you might want to erase this entire line and by doing so the word shipping would be included in the exception with scroll matching "On". In this case you would never see the normal transactions with Shipping \$4.50 either as an exception or displayed for the Scroll Matching would override.

A rule of thumb is to never use a scroll matching word the same word as any word in an item description or any partial word that is a partial of any item description.



PROGRAMMING NOTE

The following sections defines the Exceptions Strings, the Operator and the Range. The Exception String is programmed first, then Range is defined and finally the Operator is selected. The VSI-Pro looks at the Exceptions String first, and if there is data that matches, it then checks to see if a Range has been defined.

EXCEPTION STRING

The VSI-Pro compares the data that is printed to video to the data entered in the Exception String. The Exception String can also be used without a defined range. Example of this would be to assign a word "VOID" as an exception. VSI-Pro will look for that string so range definition is not necessary. However, exception string "VOID" could be further defined by assigning a Range, i.e. all "VOID" over \$20.

You can also define a global exception to flag all negative transactions. An example of this using the Samsung ER-4715 would be the following exception to flag any transaction that contains a "-", or negative sign. For example, in the Samaung ER-4715 register an assigned Exception string "..-" will flag all Void, Refund, Merchandise Return and Paid out to the monitor.

You can also use wild card symbol ".", a centered dot on any data location. An example of this would be instead of assigning eight different exception strings for dept 00 to dept 07, you can assign only one exception string e.g. "dept .".". That wild card exception string will handle exceptions for all eight departments.

To program the exception string, press the "Up" or "Down" button to move the cursor to "EXCEPTION STRING" and press "Set". The first 40 character exception will become active after flashing. Program in your exception string.

NOTE 🔊

Remember to enter your Exception String based on the way that data prints to video, including spaces. Also remember pressing "Set" advances to the next position. Pressing "Down" and "Up" at the same time enters the string into memory and returns to the menu for further programing.

If you make a mistake and need to erase a character, pressing "Up" and "Set" at the same time will change the character back to a blank space.

NEGATIVE EXCEPTION

You can remove unwanted text from the screen using the VSI-Pro. The VSI-Pro displays data in the text block 11 lines by 40 characters wide for total of 440 characters. To remove unwanted messages from the register data you first determine how the unwanted messages prints to the video. For example, a typical message which scrolls on the customer display or appears on the video monitor.

The removing of the above string is referred to as the Negative Exception. Follow the following steps to program the negative exception. Turn the display off for that exception. In the Exception String enter the words "WELCOME TO XYZ SUPER" exactly as they appear on the screen, including spaces.



NOTE 🙇

Only 40 characters are allowed in each Exception String, including blank spaces.

RANGE

Choices: 0000.00-9999.99

The Range defines the limits of the Operator. These are numeric only. As you can see from the previous examples, the range has two separate fields that are separated by a double-sided arrow. This format must be followed.

To program the range, press the "Up" or "Down" button to move the cursor to "RANGE" and press "Set". The first "0" in the range starts to flash. This means it is active and ready for programming. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed. This will advance the active block to the next character. While you are on an active block, pressing the "Up" and "Set" buttons simultaneously will return that block back to a blank, which is designated by a solid white box. You can follow this format to program your range. When you have finished and want to set this range into the VSI-Pro memory, simultaneously press and release the "Up" and "Down" buttons.

When you are ready to exit and continue on, simultaneously press and release the "Up" and "Down" buttons. This will set the range in the VSI-Pro memory and exit you back to the previous menu.

OPERATOR

Choices: NONE, IN, OUT

The Operator determines the behavior of the Range. Think of the Operator in mathematical terms. Setting the correct range and specifying "IN" or "OUT" will make the Operator perform "greater than", "less than", "equal to", "in the range", or "out of the range" calculations.

With this version of the VSI-Pro, you can define ranges for your exceptions and have the VSI-Pro alarm when an exception falls within the range's parameters or outside the range of the two numbers. The choices are "IN", "OUT", and "NONE". To program the operator, press the "Up" or "Down" button to move the cursor to "OPERATOR" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

EXMAPLES FOR SETTING EXCEPTION

EQUAL

Suppose Exception #2 would be flag all \$10 sales on Register Department 1. This would be the settings for this Exception: (For these examples, we are using the Samsung ER-4715 Electronic Cash Register)

| Exception | No. 2 |
|------------------|--|
| History Buffer | ON |
| Display | ON |
| Output | ON,OFF (depending on presence of serial printer) |
| Exception String | 1 |
| Range | 0010.00-0010.00 |
| Operator | IN |



OUT RANGE

Suppose Exception #3 would "FLAG" every transaction on Department 2 that is under 10 cents and over \$100 dollars. This would be the settings for this Exception:

| | |
|------------------|--|
| Exception | No.3 |
| History Buffer | ON |
| Display | ON |
| Output | ON, OFF (Depending on presence of serial printer). |
| Exception String | 2 |
| Range | 0000.10 -0099.99 |
| Operator | OUT |
| | |

IN RANGE

| ag all transactions between \$50.00 & \$100.00 on Department 3: | | | |
|---|--|--|--|
| No.5 | | | |
| ON | | | |
| ON | | | |
| ON or OFF (Depending on presence of serial printer). | | | |
| 3 | | | |
| 0049.99-0099.99 | | | |
| IN | | | |
| With this exception all sales between \$50 and \$100 dollars will be flagged. | | | |
| | | | |

GREATER THAN

This example will show you how to program an exception to flag all sales in department 5 greater than \$100 dollars

| Exception | NO.2 |
|--------------------------|---|
| History Buffer | ON |
| Display | ON |
| Output | ON or OFF |
| Exception String | 5 |
| Range | 0000.01-0099.99 |
| Operator | OUT |
| Now whenever anyone ring | s a sale of \$100 or more on Department 5, the transaction will be flagged. |
| | |

LESS THAN

This example will show you how to program an exception to flag all sales in Department 6 of less than \$100.00:

| Exception | No. 4 |
|------------------|-----------------|
| History Buffer | ON |
| Display | ON |
| Output | ON or OFF |
| Exception String | 6 |
| Range | 0000.01-0099.00 |
| Operator | IN |



EXCEPTION REPORT MENU CONTINUED

OUTPUT

Choices: ON, OFF

This is global output to send data to the serial printer. When "ON" is selected all the data will be send to the serial printer regardless of what setting of out put has selected in the individual output in set exception menu. When "OFF" is selected only those exception will send to the serial printer whose out put is "ON" under set exceptions menu for individual exceptions. To turn output "ON" or "OFF", press the "Up" or "Down" button to move the cursor to "OUTPUT" and press "Set". Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

TIME STAMP

Choices: ON, OFF

If TIME STAMP is selected "ON" then printer will print the exception with time stamp flag, otherwise just print the Exception. To turn TIME STAMP "ON" or "OFF", press the "Up" or "Down" button to move the cursor to "TIME STAMP" and press "Set". Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

EXIT

Press the "Up" or "Down" button to move the cursor to "Set" to return to the previous menu.

5.8 ALARM OUTPUTS

To access alarm output, press the "Up" or "Down" button to move the cursor to "ALARM OUTPUTS" and press "Set". The following sub-menu will appear:

| • ALARM NO. | 1 |
|------------------|---------|
| | ON |
| | EX 1 |
| ○ NORMAL STATE | NO |
| | 20 |
| ○ FLAG TYPE | FLASH * |
| ○ FLAG DURATION | 000 |
| ○ TRIGGERED TEXT | |
| | DWELL |
| | |
| | |

Figure 78: ALARM OUTPUTS Sub-Menu

The ALARM OUTPUTS menu controls not only the formatting of the external alarms but also the formatting of the on-screen flags assigned to individual exceptions.

ALARM NO.

Choices: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24

The VSI-Pro allows you up to 16 alarms that may be used with any of the user programmed exceptions. However there are only 2 hardwired alarm outputs and these correspond to Alarm 1 & 2 only. The other 14 alarms can be used to send trigger text, serial data out or flash the screen. To select the Alarm Number that you want to program, press the "Up" or "Down" button to move the cursor to "ALARM NO." and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

ALARM SYNC

Turns the ALARM SYNC on or off. Press the "Up" or "Down" button to move the cursor to "ALARM SYNC" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to toggle between "ON" or "OFF" and press "Set" when the desired value is displayed.

When the ALARM SYNC is turned on, the "DEST ID" in MVDR3000/MVDR5000 sub-menu as identical with "COMM ID" or "UNIT ID" of a DVR and the value of "SRC ID" in MVDR3000/MVDR5000 sub-menu as 32, and if an any alarm of the VSI-Pro is triggered, the VSI-Pro will send the command to DVR to trigger an alarm condition on the DVR. This is a special protocol that is supported by the AVE MVDR line or other 3rd party compatible DVRs.

ALARM TRIGGER

Choices: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 1-12, 13-24, 1-24, NONE, RTS

An Alarm Trigger is the source of activity programmed to activate a certain alarm. The alarm trigger tells the VSI-Pro what exception to use to trigger the alarming device or the on-screen flag.

Exceptions 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, and 24 alarms when data is received that matches what you have set in these exception strings.

Exceptions 1-12: alarms when data is received that matches any data set in Exception 1-12. *Exceptions 13-24*: alarms when data is received that matches any data set in Exception 13-24. *Exceptions 1-24:* alarms when data is received that matches any data set in Exception.

RTS: External alarm input. The VSI-Pro has 1 alarm input, if you are not using the handshaking function. A contact closure to ground on pin 7 (pin 5 is ground) will trigger this alarm. Coupled with the RTS Triggered text, you can now display a 40 character message from an external alarm input.

$\overrightarrow{}$ RTS APPLICATION NOTE

The RTS alarm input can be connected to a timer on the drawer of a cash register to alarm and send the message "DRAWER OPEN" to the screen if the drawer is open too long.

To select the alarm trigger that you want to program, press the "Up" or "Down" button to move the cursor to "ALARM TRIGGER" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

NORMAL STATE

Choices: NO (Normally open), NC (Normal closed)

There are two choices: NO (normally open) or NC (normal closed). These selections determine whether the alarm outputs will act as a normally open switch or a normally closed switch.

To select the Normal State that you want to program, press the "Up" or "Down" button to move the cursor to "NORMAL STATE" and press "Set". The cursor will start flashing . Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

ALARM DURATION

This is the amount of time in seconds that the alarm will remain activated once it is triggered. The selections for alarm duration are: PULSE, 6, 12, 20, 30, 60, 120, 180, and 300 seconds. (PULSE sends a 200mS alarm pulse to the alarm device.)



PROGRAMMING

To select the amount of time in seconds that you want to program the alarm duration, press the "Up" or "Down" button to move the cursor to "ALARM DURATION" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

FLAG TYPE

This feature allows you to insert a visual alarm flag on each exception that you program to aid in the review of the video tape. This flag can appear as an asterisk "*", a flashing asterisk, reverse text, or flashing reverse text.

To make your selection, press the "Up" or "Down" button to move the cursor to "FLAG TYPE" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

FLAG DURATION

Choices: 6, 12, 30, 60, 120, 180,..., 300

This is the amount of time in seconds that the on-screen FLAG, either the Asterisk or the Reverse mode, will remain activated once it is triggered.

NOTE

Flag Duration is independent of the Alarm Duration. Flag Duration is the amount of time the on-screen flag will remain on after activation, while, Alarm Duration is the amount of time that the hard-wired Alarm Output remains activated after it is triggered.

To select the amount of time in seconds that you want to program for the flag duration, press the "Up" or "Down" button to move the cursor to "FLAG DURATION" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

TRIGGERED TEXT

A Triggered Text is a data string that associates with one of the 16 alarms or with external RTS alarm. When the alarm is triggered by a source, the associated string is sent out and/or displayed, if enabled respectively. Each Triggered Text can contain up to 40 printable ASCII data. If non-printable data (control code) is included, each control code occupies 3 printable spaces. Therefore, only 13 control codes maximum can be programmed in one Triggered Text. To program the TRIGGERED TEXT, go to the ALARM OUTPUTS sub-menu. Select desired ALARM NO or RTS for external alarm. Then go to the TRIGGERED TEXT sub-menu.

| DISPLAY TEXT OUTPUT TEXT OFF SET TRIGGERED TEXT EXIT |
|--|
|--|

Figure 79: TRIGGERED TEXT Sub-Menu

DISPLAY TEXT

Choices: ON, OFF

Press the "Up" or "Down" button to move the cursor to "DISPLAY TEXT" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed. Selecting "OFF" will not display any exception text on the video output.

OUTPUT TEXT

Choices: ON, OFF

Press the "Up" or "Down" button to move the cursor to "OUTPUT TEXT" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed. Selecting "OFF" will not send any exception text to the serial printer.

SET TRIGGERED TEXT

Press the "Up" or "Down" button to move the cursor to "SET TRIGGERED TEXT" and press "Set". The following submenu will appear:



Figure 80: Triggered Text Sub-Menu

You can enter 1 line with 40 alpha numeric text on each line. You can also enter non-printable data (control code) instead of triggered text. Each control code occupies 3 charactors, therefore you can enter 13 control codes in a line. To enter control code, first print up arrow ^ followed by 2 hex digit. For example, hex code 01 has to be entered like ^ 01. This will allow the VSI-Pro to control PTZ presets or other equipment with an RS-232 command structure.

Press "Up" and "Down" simultaneously to exit..

ALARM TYPE

Choices : DWELL, TIMED

There are two choices : DWELL or TIMED. If select DWELL, the VSI-Pro will generate many alarm. If select TIMED, VSI-Pro will generate alarm only one time until "EXCEPTION STRING" or "RANGE" is changed.

To select the Alarm Type that you want to program, Press the "Up" or "Down" button to move the cursor to "ALARM TYPE" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to cycle through the values and press "Set" when the desired value is displayed.

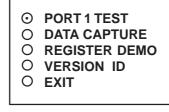
EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

5.9 TEST/DEMO MODE

The TEST/DEMO MODE provides you with several ways to test the VSI-Pro and demonstrate its capabilities as a cash register interface. Press the "Up" or "Down" button to move the cursor to "TEST/DEMO MODE" and press "Set". The following sub-menu will appear:

Figure 81: TEST/DEMO MODE Sub-Menu





PORT 1 TEST

Sending and receiving data performance can be analyzed under the PORT 1 TEST sub-menu. Press the "Up" or "Down" button to move the cursor to "PORT 1 TEST" and press "Set". The following sub-menu will appear:

○ RECEIVE [RX] TEST
○ TRANSMIT [TX] TEST
○ RX/TX TEST
○ BAUD RATE SCAN
○ EXIT

Figure 82: PORT 1 TEST Sub-Menu

RECEIVE [RX] TEST

The purpose of this test is to determine that if VSI-Pro is receiving the data or not. Press the "Up" or "Down" button to move the cursor to "RECEIVE [RX]TEST". The following display will appear (example only):

| RX BAUDRATE : | AUTO |
|--------------------|------|
| TX BAUDRATE : | 2400 |
| PARITY : | NONE |
| DATA BIT : | 8 |
| HANDSHAKING : | OFF |
| RECEIVING : | |
| BAUDRATE DETECTION | |

Figure 83: RECEIVE [RX] TEST Display

Receiving data will be appear in three sperate lines, scrolling from right to left. The first line is the actual ASCII data coming from the register while last two lines are HEX conversion of ASCII data. If you do not receive any data, check the connections between VSI-Pro and Register or any additional interfacing device.

Press "Set" to return to the previous menu.

TRANSMIT [TX] TEST

The purpose of this test is to determine that if the VSI-Pro is able to transmit data or not. Press the "Up" or "Down" button to move the cursor to "TRANSMIT [TX] TEST" and press "Set". The following display will appear (example only):

| RX BAUDRATE : | AUTO |
|--------------------|------|
| TX BAUDRATE : | 2400 |
| PARITY : | NONE |
| DATA BIT : | 8 |
| HANDSHAKING : | OFF |
| TRANSMITTING : | |
| BAUDRATE DETECTION | |

Figure 84: TRANSMIT [TX] TEST Display

If VSI-Pro transmitting data you will see some predefined ASCII character on the screen. If you don't see any characters on the screen, check the connections and try again.

Press "Set" to return to the previous menu.



NOTE 🙇

In any of the above tests, you can stop the scrolling data by holding down either "Up" or "Down" button.

RX / TX TEST

In the RX/TX test the VSI-Pro echos whatever it receives. Press the "Up" or "Down" button to move the cursor to "RX/TX TEST" and press "Set". The following display will appear (example only):

| RX BAUDRAT | Έ: | AUTO |
|-------------------|-----------|------|
| TX BAUDRAT | E: | 2400 |
| PARITY : | | NONE |
| DATA BIT : | | 8 |
| HANDSHAKI | NG: | OFF |
| ECHOING : | | |
| BAUDRATE | DETECTION | |

Figure 85: RX /TX TEST Display

Press "Set" to return to the previous menu.

BAUD RATE SCAN

The Baud Rate Scan test can scan the baud rate of your register. Press the "Up" or "Down" button to move the cursor to "BAUD RATE SCAN" and press "Set". The following display will appear (example only):

| RX BAUDRATE : | AUTO |
|-----------------------|------|
| TX BAUDRATE : | 2400 |
| PARITY : | NONE |
| DATA BIT : | 8 |
| HANDSHAKING : | OFF |
| BAUDRATE SCAN: | |
| BAUDRATE DETECTION | |

Figure 86: Baudrate Scan Display

Enter a transaction from the register. The VSI-Pro will detect the baud rate and display it in front of RX Baud rate.

Press "Set" to return to the previous menu.

EXIT

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.



DATA CAPTURE

This feature allow user to store the data either internal memory of VSI-Pro or some external data storing device. Press the "Up" or "Down" button to move the cursor to "DATA CAPTURE" and press "Set". The following sub-menu will appear:

CAPTURE TO PORT 1
CAPTURE TO MEMORY
DUMP MEMORY
EXIT

Figure 87: DATA CAPTURE Sub-Menu

Press "Set" to return to the previous menu.

CAPTURE TO PORT 1

This feature redirect the incoming data to VSI-Pro to its output (Pin 3 of AT type RS-232 female connector) where that data can be stored to data storing devices (e.g. PC). This feature is useful to store non-RS 232 format data. Press the "Up" or "Down" button to move the cursor to "CAPTURE TO PORT 1 and press "Set". The following display will appear (example only):

| RX BAUDRATE : | AUTO |
|----------------------|------|
| TX BAUDRATE : | 2400 |
| PARITY : | NONE |
| DATA BIT : | 8 |
| HANDSHAKING : | OFF |

BAUDRATE DETECTION.. Figure 88: CAPTURE TO PORT 1 Display

Press "Set" to return to the previous menu.

CAPTURE TO MEMORY

This feature allow you to store the data in the internal memory of VSI-Pro. You can store up to 20 kilobytes of data in the internal memory of VSI-Pro. Power up the VSI-Pro for 24 hours prior to download of data. This will provide VSI-Pro's internal battery a full charge to hold data in its memory. Press the "Up" or "Down" button to move the cursor to "CAPTURE TO MEMORY" and press "Set". The following display will appear (example only):

| RX BAUDRATE : | AUTO |
|---------------|------|
| TX BAUDRATE : | 2400 |
| PARITY : | NONE |
| DATA BIT : | 8 |
| HANDSHAKING : | OFF |

BAUDRATE DETECTION..

Figure 89: CAPTURE TO MEMORY Display

Press "Set" to return to the previous menu.

NOTE 🛋

VSI-Pro can only hold up to 20 kilobytes of data to make sure that you only transfer the data which is in correct format.



NOTE Any Programming or data transfer of any kind can overwrite the saved data in memory.

DUMP MEMORY

You can upload any saved information from the VSI-Pro memory to any PC or some specific communication devices using appropriate upload cable. To upload the information into a PC you must have any communication software which can transfer the binary data. Press the "Up" or "Down" button to move the cursor to "DUMP MEMORY" and press "Set". The VSI-Pro will start uploading the data.

REGISTER DEMO

This demonstration simulates transaction data from a register. This is used to demonstrate the VSI-Pro's capabilities with just a monitor and camera without having a register hooked up. When the demo mode is active the VSI-Pro thinks the data is actually coming from a real register. You can use this demo data to configure exceptions and alarms to be fully functional for a complete customer demonstration.

Press the "Up" or "Down" button to move the cursor to "REGISTER DEMO" and press "Set". You will see the following:

| – – | HARACTERS 19 OR 37 PEED PER LINE | 3 S |
|-------------------------|-------------------------------------|-----|
| O D | EMO ON POWER UP | OFF |
| 0 S ⁻ 0 E | TART DEMO KIT | |

Figure 90: Register Demo Sub-Menu

Press the "Up" or "Down" button to move the cursor to "CHARACTERS 19 OR 37" and press "Set". You will see the following:



Figure 91: Characters 19 or 37 Sub-Menu

Selecting "CHARACTERS 19 OR 37" will give you two options of 19 or 37 characters per line. After selection the demo will start after a few seconds. To exit this demo, press and release "Reset". If data is sent to the VSI-Pro during this demo mode with "DEMO ON POWER UP" set to OFF then the demo mode will be disabled and you must go back into the programming mode and select again as described above.

Selecting "SPEED PER LINE" will show the demo for each line of a transaction in time interval that selected.

If you select "DEMO ON POWER UP" as "ON" then pressing the "Reset" or powering up or down will have no effect on the demo mode and will continuously work until disabled by this menu selection. If you connec the VSI-Pro to a cash register and it sends data to the VSI-Pro during this demo mode then the demo mode will also be disabled until you press "Reset" or power down and up again.

Selecting "Start Demo" will exit the proramming mode immediately and start to display the data of the selected demo.

VERSION ID

When selected, this will display the version of software in use by the VSI-Pro shown detail (example below).

EXIT

VSI-PRO Version 13.XXRXX 03/25/2008

Press the "Up" or "Down" button to move the cursor to "EXIT" and press "Set" to return to the previous menu.

VSI-Pro VIDEO SERIAL INTERFACE STRENGTH IN THE BUSINESS

5.10 DOWNLOAD/UPLOAD SETUP

This feature lets you upload or download data between two VSI-Pro's or a VSI-Pro and a PC. This feature is especially helpful on multi-interface installations. You can program one VSI-Pro and download the data to another VSI-Pro with the download/upload feature and a data transfer cable. The cable is made up of two male DB-9 connectors and the pin-out is below. **NOTE:** This feature is only available to like versions and release. Therefore you can only program a Ver. 13.00 R5 with a same exact VSI-Pro or errorenous data will occur.

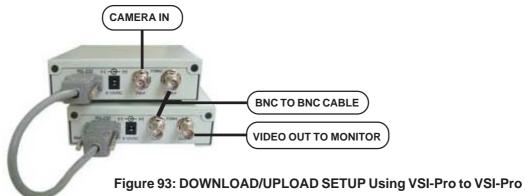
Figure 92: Download/Upload Data Cable

| DOWNLOAD/UPLOAD DATA CABLE | | | | |
|----------------------------|-------|--|--|--|
| Pin 2 | Pin 3 | | | |
| Pin 3 | Pin 2 | | | |
| Pin 5 | Pin 5 | | | |

DOWNLOAD/UPLOAD SETUP USING VSI-PRO TO VSI-PRO

To insure that the DOWNLOAD/UPLOAD process is accomplished, you need to access the programming menu for both VSI-Pros, so each VSI-Pro needs a video input and a monitor. The optimum way to perform the DOWNLOAD/ UPLOAD process would be to have a system set up with two separate cameras and monitors and the programmed VSI-Pro with the download data cable attached. The VSI-Pro programming data is stored internally in a battery backed 32K x SRAM. This would allow you to program one VSI-Pro on-site and bring the programmed VSI-Pro back to the shop or office and program additional VSI-Pros quickly. We realize this may not always be possible to do and that there may be a need for field programming. The only difficulty with the field DOWNLOAD/UPLOAD process is accessing the programming menus of both VSI-Pros simultaneously.

The use of the diagram in Figure 93 will let you perform the DOWNLOAD/UPLOAD process in the field. For this, you will need a short BNC to BNC cable approximately a foot long, the data cable, and a monitor that can be used next to the VSI-Pros.



The PROGRAMMED VSI-Pro will upload data to the UNPROGRAMMED VSI-Pro. In the configuration in the Figure 79, you can get the programming menus for both VSI-Pros on the screen at the same time. Use the front panel shortcut to position the text block from the PROGRAMMED VSI-Pro on the left side of the screen. To do this, press and hold down "Up", then press and release "Reset" and then release "Up". Now, by using the "Up" and "Down" buttons you can move the display side to side on the screen. Move the text block as far to the left as you can and press "Set" to exit. To move the display to the top of the screen, press and hold down "Set" and press and release "Reset". Now by using the "Up" and "Down" buttons you can move the display up and down on the screen. Move the top of the screen. When you have it in the correct position, press "Set" to exit.

Go to the UNPROGRAMMED VSI-Pro and follow the same instructions to move the display to the right side of the screen. After you have both displays positioned properly, the next step is to bring up both programming menus.

Let's bring up the PROGRAMMED VSI-Pro first. To do this, simultaneously press and hold "Up" and "Down" and press and release "Reset", then release "Up" and "Down". This will bring up the main-menu and it should be on the top left of the screen. Now go to the UNPROGRAMMED VSI-Pro and do the same thing. You should now have both programming menus side by side.



NOTE 🛋

Depending on the size of the monitor you are using, these two menus may overlap, but should not be a problem.

To proceed with the DOWNLOAD/UPLOAD SETUP, we will configure the UNPROGRAMMED VSI-Pro first. From the main-menu, press the "Up" or "Down" button to move the cursor to "DOWNLOAD/UPLOAD SETUP" and press "Set". The following sub-menu will appear:

DOWNLOAD SETUP
 UPLOAD SETUP
 UPDATE FIRMWARE
 EXIT

Figure 94: DOWNLOAD/UPLOAD SETUP Sub-Menu

Press the "Up" or "Down" button to move the cursor to "DOWNLOAD SETUP" and press "Set". The following submenu will appear. Move to the cursor to "DOWNLOAD SETUP" and press "Set" and the display "DOWNLOAD SETUP..." will appear:

DOWNLOAD SETUP
 UPLOAD SETUP
 UPDATE FIRMWARE
 EXIT

Figure 95: DOWNLOAD SETUP Sub-Menu & Display

The UNPROGRAMMED VSI-Pro is now waiting to receive data from the PROGRAMMED VSI-Pro.

Now go to the main-menu of the PROGRAMMED VSI-Pro and follow the previous instructions to get to "UPLOAD SETUP" and press "Set". The following sub-menu will appear. Move to the cursor to "UPLOAD SETUP" and press "Set" and the display "UPLOAD SETUP..." will appear:

| DOWNLOAD SETUP UPLOAD SETUP UPDATE FIRMWARE EXIT | 01 |
|---|----|
| UPLOADING | - |

Figure 96: UPLOAD SETUP Sub-Menu & Display

The data transfer will begin and you will have a screen count down of the status that reads:

Programmed VSIUnprogrammed VSIUPLOADING ...DOWNLOADING ...

The count will end at 100. When this prompt clears the screen, the data transfer is complete. Press "Reset" to exit this menu on both VSI-Pro's.



PROGRAMMING

Now go to the main-menu of the previously UNPROGRAMMED VSI-Pro on the right side of the screen. Enter the EXCEPTIONS menu. You should see your exceptions and other programmed data just as they were on the original PROGRAMMED VSI-Pro.

DOWNLOAD/UPLOAD SETUP USING A PC

You can use a Laptop PC and AVE's IC, Hyperterminal or equivalent communications program to store data from a VSI-Pro to a file. This file can then be uploaded to other VSI-Pro units with the same software revision level. Use 38400 baud for the PC's baud rate.**NOTE:** This feature is only available to like versions and release. Therefore you can only program a Ver. 13.00 R5 with a same exact VSI-Pro or errorenous data will occur.

NOTE 🛋

For locations or companies with a large number of interfaces, we strongly advise that you keep one programmed VSI-Pro as a master and a backup to insure your system integrity. This will also aid in reprogramming any changes and protect against any catastrophic events.

VSI-Pro PC Software Ver. 1310RXX

The VSI-Pro Version 13.00 Release 14 and higher has the ability to upload or download all the programming settings and history files via a PC Windows based application. Custom or specific register configurations can now be saved in a laptop for ease of service and programming. You can set the VSI-Pro clock in sync with a laptop or manually enter. Simple keyboard strokes can enter titles, exceptions and trigger strings quickly and easily. This is accomplished by using a Com port of the laptop or a USB to RS-232 adapter. Auto connection time out and error recovery guarantees the VSI-Pro will function under any condition including cable breakage, power down of laptop or VSI-Pro and accidentally hitting reset on the VSI-Pro during connection. The PC Programming software is Version/Release specific so make sure you install the matching one for the VSI-Pro you are using.

Software Installation

The VSI-Pro PC software old version must be uninstalled before installing the VSI-Pro PC Software new version even though the install screen has an option to repair the old version, you must ignore this and replace and uninstall only.

Click Setup.exe for the VSI-Pro PC Software V1310RXX

After installation is complete, run the program. The following window will be loaded.

| VSI-Pro PC Softw File Help | Jare | | | | | |
|-------------------------------|------------|---------------|---------------|------------------|---------------|--------|
| REGISTER SELECT | TEXT SETUP | ALARM OUTPUTS | COMMUNICATION | EXCEPTION REPORT | TIME / TITLER | REMOTE |
| | Pleases | elect Registe | | | ন | |
| | r icuse s | elect Registe | | | | |



STRENGTH IN THE BUSINESS. VSI-Pro VIDEO SERIAL INTERFACE

Click the Tab "Remote" and you will see the following Menu.

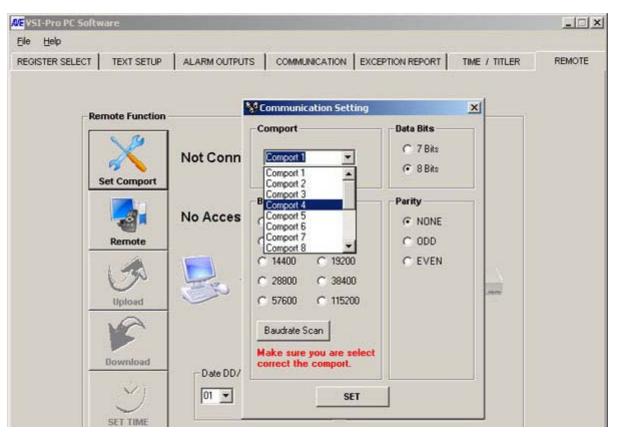


Figure 98: Remote Menu

Click on "Set Comport". If the VSI-Pro is in the "Baudrate Detection" Mode then you can set any baud rate and the VSI-Pro will self configure. However if the VSI-Pro is already set to a baud rate you must select the exact baud rate and communication configuration in the VSI-Pro for connection to occur. If the unit does not display "Remote Connection" then you have either entered the wrong baud rate or communication settings or a cable problem or the VSI-Pro not powered.

Once connected then click "Remote" and will display "Accessed" or will go back to "No Access" if the baud rate or cable connection is not proper and will also go back to "Not Connected" so you can reset the communication settings.

In another way, Click on "Set Comport" button, then Communication setting window will appear. Select the "ComPort" of a Laptop or PC that connected to the DB-9 of VSI-Pro via communication cable, then click on the "Baudrate Scan" button. The VSI-Pro PC Software will search the baud rate of VSI-Pro automatically. If the unit does not display "Remote Connection" then you have either a cable problem or the VSI-Pro not powered.

Once you have "Access" then you can do any function on this menu screen. "Upload" data which reads the current settings of the VSI-Pro into the PC. "Download" which sends the PC settings to the VSI-Pro. "Set Time" can set a new time or PC sync time to the VSI-Pro. "Load History" reads the History File of Exceptions from the VSI-Pro and saves as a text file on the PC.

Note: If the cable is disconnected, VSI-Pro reset or powered down, PC program closed, the PC and/or the VSI-Pro has a 30 second timeout and will reset itself for normal operation.



File Menu

| NE VS | 51-Pro PC Soft | ware | | | | | _ 🗆 🗙 |
|-------|----------------------|-----------|---------------|---------------|------------------|---------------|--------|
| Elle | Help | | | | | | |
| 0 | Open Open History | EXT SETUP | ALARM OUTPUTS | COMMUNICATION | EXCEPTION REPORT | TIME / TITLER | REMOTE |
| B | Save | | | | | | |
| 1000 | E≚it | | | | | | |
| | | Please s | elect Regist | er Generic | | × | |
| | | | | | | | |

Figure 99: File Menu

" Open " allows you to select a file which contains a previously saved version of all the VSI-Pro setups.

"Open History" allows you to view a previously saved History File downloaded from the VSI-Pro.

"Save "allows you to save a current set of VSI-Pro settings that are configured in the program or previously uploaded from the VSI-Pro.

Help Menu

| AVE VS | I-Pro | PC Software | | | | | | _ 🗆 🗙 |
|--------|-------|------------------|-----|---------------|---------------|------------------|---------------|--------|
| Eile | Help | | 19 | | | | | |
| REGI | 0 | Help | JP | ALARM OUTPUTS | COMMUNICATION | EXCEPTION REPORT | TIME / TITLER | REMOTE |
| | | VSI-Pro Manual 🕨 | 上 | VSI-Pro Max | | 10 (d) | 1. (A | 6 |
| | 1 | About Us | Z | VSI-Pro v13 | | | | |
| | | Pleas | e s | elect Registe | er GENERIC | | J | |
| | | | | | | | | |

Figure 100: Help Menu

"Help " gives you all the help topics of the VSI-Pro PC Software

"VSI-Pro Manual" is an online pdf of the current VSI-Pro manual for easy reference to all the setups and programming features and applications of the VSI-Pro.

"About " shows you the version and release of this software.

Communication Cable Pin Out

The Communication cable is RS-232 from the PC or laptop to the VSI-Pro as follows. This cable can be no more than 100' but if additional length is required you will need a set of the AVE RS-232 to RS-422 adapter which will extend the range to 3000'

| PC/La | ptop (DB9F) | VSI-Pro (DB9M) |
|-------|-------------|----------------|
| 2 | | 3 |
| 3 | | 2 |
| 5 | | 5 |
| | | |

Figure 101: Communication Cable



VSI-Pro Firmware Download Menu

To update firmware of the VSI-Pro, load the VSI-Pro Firmware Download Utility and follow the instructions below. Then select "DOWNLOAD/UPLOAD SETUP" from the Main Programming Menu.

DOWNLOAD SETUP
 UPLOAD SETUP
 UPDATE FIRMWARE
 EXIT

Figure 102: Download/Upload Setup

VSI-Pro Firmware Download Function

This document describes the VSI-Pro V13.00 Release 12. The new features of this version are able to download firmware update via the RS-232 port. The LDROM 4K boot strap loader must be burner to the uP via a conventional programmer. Then the executable program is then loaded via any terminal program such as Hyper Terminal via a PC or compatible device. All firmware files are encoded to the AVE proprietary format and decoded by the bootstrap loader for standard program execution.

Update Firmware of VSI-Pro

You have to connect the VSI-Pro with a Serial Program Terminal such as HyperTerminal, IC etc. But advise to use HyperTerminal.First, you have to set the baud rate HyperTerminal to 19200

See PC Windows below to verify proper HyperTerminal setup.

| ۹ | Update Firmware - HyperTerminal | |
|-----------------------------------|---------------------------------|---------|
| File Edit View Call Transf | er Help | |
| New Connection | | |
| Open Save | | |
| Save As | | |
| Page Setup | | |
| Print | | |
| Properties | | |
| Exit Alt+F4 | | |
| | - | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | _ |
| | | |
| | | |
| • | | • |
| Displays the properties of the cu | rrent session | |

Figure 103: HyperTerminal Main Menu



PROGRAMMING

| Click File and select Properties in drop-down menu | . You will see the configuration button and then click. |
|--|---|
|--|---|

| 0 | Update Firmware - HyperTerminal | - O X |
|-----------------------------------|--|-------|
| File Edit View Call Transfer Help | | (3) |
| | Serial Properties Connect To Serial Change Icon Country/region: Inhaland (66) Enter the area code without the long-distance prefix. Area code: 02 Phone number: Connect using: CDM1 Configure Configure Use country/region code and area code Redial on busy | |

Choose Bits per second to 19200 and press connect.

Figure 104: Connect To Menu

| Serial1 Properties ? × | |
|---|--|
| Connect To Settings COM1 Properties ? × Port Settings ? Bits per second: 115200 Data bits: 1200 2400 4800 Parity: 9600 15200 38400 Stop bits: 57600 115200 115200 | |
| Flow control: | |



Set comport settings to : Bits per second "19200", Data Bit "8", Parity "None", Stop Bit "1", Flow control "None" After that you have to connect to the comport by click on "Call Menu" and select "Call".

Second, From the menu of the VSI-Pro "Download/Upload Setup" then select the "Update Firmware" sub-menu and then press Set. Wait until, you will see message in the Hyper Terminal.

| ۹. | Update Firmware - HyperTerminal | |
|--|---|--|
| File Edit View Call Transfer Help | | |
| D 🗳 💿 🕉 🗈 🎦 | | |
| WARNING: Doing this will erase th Erasing Flash Memory [OK Ready to download firmwa | [Y/N] ne program memory [Y/N]] re | |
| Connected 0:00:07 VT100 19200 | 8-N-1 SCROLL CAPS NUM Capture Print echo | |

Figure 106: In-System Programming Display

"Do you want to update? [Y/N]" Press "Y" to accept update. You will see message warning again. "Doing this will erase the program memory [Y/N]" Press "Y" again to accept update.

NOTE: Pressing "Yes" again will permanently erase the entire program memory and the VSI-Pro will not function until firmware is loaded. Make sure you have the proper firmware file ready or the VSI-Pro will be rendered useless.

Finish erasing the program memory step.

Next, you have to send file to update firmware by click on "Transfer Menu" and select "Send Text File" and wait until finished programming. Progress dots will be displayed on the terminal program until finished and takes approximately 2.5 minutes.

Wait Installing until message "Successfully Installed" appear then do a master reset by Pressing & holding UP+DOWN+SET+RESET Button and Release RESET Button while holding UP+DOWN+SET Button until Copy right message appear then release UP+DOWN+SET Button.

NOTE: If for some reason you are disconnected from the VSI-Pro during downloading, power is lost to the VSI-Pro or PC or the firmware update does not finish for any reason you can repeat the procedure above again. The bootstrap loader never is erased and will always request for a valid firmware update until achieved. To do this just power up the VSI-Pro or press reset while the terminal program is connected and you will see the prompt messages as above window.

When using Vista or Win7 with Hyperterminal the firmware update sometimes slows down due to compatibility problems. If you experience this just wait until completed for takes significantly longer but will eventually upload the firmware.

5.11 HELP

"HELP" on the main-menu provides a quick reference guide of the functions of the "Up" and "Down" and "Set" buttons.

| Key Definitions : | |
|-------------------|---------------------|
| UP/DOWN | _ Change value |
| SET | _ Enter change mode |
| | Save change |
| | Go to position |
| UP AND DOWN | _ Save string input |
| UP AND SET | _ Erase character |
| | |

Figure 107: HELP Sub-Menu

APPENDIX A

PROBLEM SOLVING GUIDE

NO DATA ON-SREEN

- 1. Press the "Reset" button on the VSI-Pro front panel.
- 2. Incorrect register selected in the REGISTER SELECT menu.
- 3. Data cable is miswired.
- 4. Data cable is too long or did not use shielded cable.
- 5. May be connected to the wrong port.

PROBLEMS WITH CR BOARDS

- 1. Check that the board is seated properly in the register.
- 2. Check jumper settings on the CR board if applicable.
- 3. On CR-700, 800 and 900 series boards, make sure the 2 pin data cable is plugged in correctly.
- 4. On CR-220 series board, make sure the 2 pin data cable is plugged in correctly.

PROBLEMS WITH N2RS, NCR2RS, DTS2RS, B2RS ETC.

- 1. Check the cable to the register.
- 2. If VSI-Pro was working and stopped, power cycle the system. Turn off the register, unplug the power to the N2RS, and unplug the power to the VSI-Pro. Now power up the system, plug in the VSI-Pro and the N2RS. Turn on the register and do a transaction. The data should re-appear.
- 3. Check the cable between the VSI-Pro and the N2RS.

NO VIDEO ON MONITOR

- 1. VSI-Pro transformer not plugged in, or is malfunctioning.
- 2. Video In/Out connectors reversed, or BNC connector is not correctly wired.
- 3. No video input signal.
- 4. Bad video cable or connector.
- 5. Camera Iris is closed.
- 6. Other video device in system is off or malfunctioning.

NGTH IN THE BUSINESS. VSI-Pro VIDEO SERIAL INTERFACE

CHARACTERS JITTER, JUMP, OR SKEW

- 1. Darken the gray scale of the characters.
- 2. The VSI-Pro requires the input video signal to be 1V P-P +/-20%, terminated @ 75ohms. If the voltage is too high or low, then the VSI has trouble syncing the text to the video. Use an amplifier such as AVE's VDA-601 to get the proper level.
- 3. Poor input sync signals too many AC coupled amplifiers in the video input signal.
- 4. Noisy or poor quality video source. Replace with better source.
- 5. Check for double termination.
- 6. Video level too high; VSI-Pro will clip video.
- 7. The text block is too close to the edge of the screen. Try repositioning the text block. Also, changing the size may help.
- 8. Too much light in the video picture may cause character distortion. Reposition the camera or reduce the amount of light to which the camera view is exposed. If the camera you're using has an auto iris lens, try adjusting the iris to average and then reduce or increase the level.

NOTE 🙇

The VSI-Pro requires 1V P-P +/- 20 percent, terminated @ 75 ohms.

FUNNY CHARACTERS OR GARBAGE ON SCREEN

- 1. Power disconnected for too long and memory is lost.
- 2. Lightning strike, power line noise or power surge.
- 3. CR boards- make sure data cable is plugged in correctly.
- 4. Ground and Data wires are reversed. Verify correct DB-9 cable wiring.

HOW TO DO A MASTER RESET ON VSI-PRO

- 1. Press and hold in simultaneously the "Down", "Up" and "Set" buttons.
- 2. While holding those three buttons in, press and release the "Reset" button and then release the other three buttons.
- 3. This will display the copyright notice.
- 4. Restores the VSI-Pro to all the factory default settings.

MY CUSTOMER IS CHANGING REGISTERS. WILL THE VSI-PRO THEY HAVE WORK WITH THE NEW REGISTER?

This is a tricky one. The VSI-Pro interfaces to over 400 different registers, and as a result, there are several versions of software needed to work with all these different systems. The probability the VSI-Pro will work with a new system is relatively high, especially if it's Version 13 based. The chances any additional boards or boxes will work is lower, unless your customer is staying with the same manufacturer and within the same register series.

Contact AVE's Product Support Specialists for additional help with this issue.

IF I INSTALL YOUR INTERFACE BOARD INTO A NEW REGISTER, WILL IT VOID MY CUSTOMER'S WARRANTY?

If you are connecting to an external RS-232 port of the register, generally it does not void the warranty. But if you want to add the interface board inside your new cash register, we will highly recommend you to contact the manufacturer of the cash register.



There are a myriad of PC-based systems out there which do not appear on the AVE Cash Register Compatibility List. Most of the PC-based cash registers that were not included in the AVE Cash Register Compatibility List are able to interface to the VSI-Pro. To find the compatibility of a cash register we need to determine following:

Does the cash register use a stand-alone receipt printer? If it does it can either be a serial or parallel printer. Serial printers use DB9 or DB25 type connectors. However parallel printers generally use Centronics type connectors, but on the cash register side use DB25. If it is a serial printer then you can use an AVE Triport DB9 or Triport DB25.

The VSI-Pro can also interface with a parallel printer, if a high speed parallel-to-serial converter is connected with either the cash register or with the printer. You can also use AVE's high speed serial-to-parallel converter "P2RS" or "P2RS-Pro" for interfacing the VSI-Pro to the parallel port. AVE's high speed P2RS converter is shown below.

Pole or Customer Displays are similar to printers and are either serial or parallel and all the above also apply.



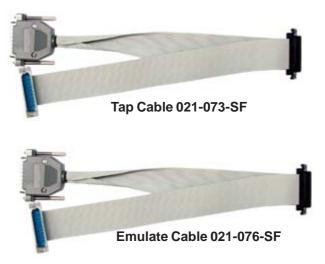
Figure 108: P2RS Parallel-to-Serial Converter Front Panel



Figure 110: P2RS Parallel-to-Serial Converter Connection Cables









The Pin-Out for the cable between the P2RS and the VSI- $\ensuremath{\mathsf{Pro}}$ is as follows.

| P2RS/P2R | S-Pro (DB-9F) | VSI-Pro (DB-9M) |
|----------------|-----------------|-------------------|
| TXD 3 GND 1 | | 2 RXD 5 GND |

Figure 113: Pin-Out for P2RS to VSI-Pro 021-072-SF



Figure 112: Centronics Cable 021-077-SF

HYDRA / REGCOM COMMUNICATION PROTOCOL

OPERATION

The RegCom receives RS-232 data from a cash register, VSI-Pro, Interface Adapter, or ECR Interface card inside the cash register. It then stores this data in its buffer before sending it on to the Hydra via the RS-485 network.

The RegCom & Hydra use a bi-directional, 2-wire RS-485 databus to communicate with each other. The Hydra is a "master" device and the Regcom is a "slave" device. One master device can be connected to a maximum of 16 slave devices. Only one master device can exist on a single network.

The master device or Hydra controls the flow of data by polling each of the slaves in turn. When polled, a slave device or RegCom will either respond with a "No Data" code to say it has no data to send, or it will begin sending data from its buffer.

The Hydra can support many manufactures of DVR for direct storage of the transaction data on the DVR as a file rather than just inserting in the video image for recording. It also supports the VSI-ADD (VSI Addressable) and Vnet formats which allows multiple VSI-Pros to be mounted in a convenient rack and connected on Hydra for display of cash register data remotely.

HYDRA COMPATABILITY LIST

DVR

- AVE MVDR3000
- AVE MVDR5000
- AVE DRX Excalibur
- Norbain Columbus
- GE StoreSafe
- Kalatel StoreSafe
- NOVAR VP

Other

- RegCom
- Networker
- Vnetworker

LED STATUS INDICATION

Status light A illuminates whenever data is sent from the Regcom to the master unit .

Pelco DX8100

Pinetron

Redi Watch

UDP Technology

Dallmeier

Appro

■ Sanyo DSR-HB8000

Status light B illuminates to indicate the Regcom is correctly connectly connected via the RS-485 network to the master unit.



Figure 114: Hydra / Regcom Front Panel



Revo

IDIS

Geovision

Figure 115: Hydra / Regcom Rear Panel



- Heitel
- Artnix
- DigilT
- Dynacolor



NuvicoSamsung

REGCOM RS232 / RS485 INTERFACE DEVICES

OVERVIEW

The Regcom is an interface device that allows the connection of multiple cash register terminals to a master unit for the purpose of transaction logging.

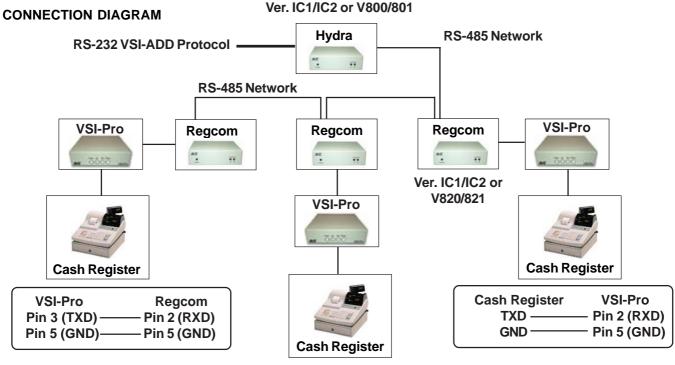


Figure 116: Hydra and Regcom Connection Diagram

NETWORK TERMINATION

The device at end of the network must be "TERMINATED". The DIP switch 8 (SW8) on the rear of the unit is used for set the termination. When the switch is set to "ON", the device is terminated. When the switch is set to "OFF", it will be unterminated. DB-9 Pin-Out

| DD-9 F | DB-9 PIN-Out | | | | |
|--------|---------------|--|--|--|--|
| Pin 1 | | | | | |
| Pin 2 | RX (RS-232) | | | | |
| Pin 3 | TX (RS-232) | | | | |
| Pin 4 | | | | | |
| Pin 5 | Ground | | | | |
| Pin 6 | | | | | |
| Pin 7 | | | | | |
| Pin 8 | | | | | |
| Pin 9 | | | | | |

Table 4: DB-9 Pin-Out

RJ-45 Pin-Out

| Pin 1 | |
|-------|--------------|
| Pin 2 | |
| Pin 3 | |
| Pin 4 | RS-485 (+) |
| Pin 5 | RS-485 (-) |
| Pin 6 | |
| Pin 7 | |
| Pin 8 | |

Table 5: RJ-45 Pin-Out

STRENGTH IN THE BUSINESS VSI-Pro VIDEO SERIAL INTERFACE

RS-485 NETWORK DATA CABLE WIRING

| (120 Ohm | impedance, | twisted pair) |
|----------|------------|---------------|
|----------|------------|---------------|

| RJ-45 | RJ-45 |
|-------|-------|
| Pin 4 | Pin 4 |
| Pin 5 | Pin 5 |

Table 6: RS-485 Network Data Cable Wiring

SPECIFICATIONS

Electrical Characteristics

| Operating voltage | 9-12V DC | |
|-------------------|-----------------------------------|--|
| Supply Current | <200mA @ 12 V | |
| Data Ports | 1xRS-232 (DB-9) ,2xRS-485 (RJ-45) | |

Table 7: Electrical Characteristics

Physical Characteristics

| Size | 160 x 35 x 110 (mm) |
|---------------|---------------------|
| Weight | 300 g |
| Color | Gray |
| Case material | Plastic |

Table 8: Physical Characteristics

RS-232 Parameters

| Baud rate | 9600 |
|-----------|------|
| Data bits | 8 |
| Parity | None |
| Stop bits | 1 |

Table 9: RS-232 Parameters

Network Parameters

| Standard | RS-485 |
|-----------------|---------------------|
| Max line length | 4000 ft |
| Cable type | 120 Ohm twised pair |

Table 10: Network Parameters

RegCom Address Selection

Each Regcom unit on the RS-485 network must be set with a unique network address. The address is selected using switches 1-5 from the bank of DIP switches on the rear of the unit. The address must correspond to the DVR channel number that the text is to be associated with. The address must be set in binary code (see below), SW1 being the "least significant bit".

| Address No. | SW1 | SW2 | SW3 | SW4 | SW5 | SW6 | SW7 | SW8 |
|-------------|-----|-----|-----|-----|-----|-----|-----|-----|
| 1 | ON | OFF |
| 2 | OFF | ON | OFF | OFF | OFF | OFF | OFF | OFF |
| 3 | ON | ON | OFF | OFF | OFF | OFF | OFF | OFF |
| 4 | OFF | OFF | ON | OFF | OFF | OFF | OFF | OFF |
| 5 | ON | OFF | ON | OFF | OFF | OFF | OFF | OFF |
| 6 | OFF | ON | ON | OFF | OFF | OFF | OFF | OFF |
| 7 | ON | ON | ON | OFF | OFF | OFF | OFF | OFF |
| 8 | OFF | OFF | OFF | ON | OFF | OFF | OFF | OFF |
| 9 | ON | OFF | OFF | ON | OFF | OFF | OFF | OFF |
| 10 | OFF | ON | OFF | ON | OFF | OFF | OFF | OFF |
| 11 | ON | ON | OFF | ON | OFF | OFF | OFF | OFF |
| 12 | OFF | OFF | ON | ON | OFF | OFF | OFF | OFF |
| 13 | ON | OFF | ON | ON | OFF | OFF | OFF | OFF |
| 14 | OFF | ON | ON | ON | OFF | OFF | OFF | OFF |
| 15 | ON | ON | ON | ON | OFF | OFF | OFF | OFF |
| 16 | OFF | OFF | OFF | OFF | ON | OFF | OFF | OFF |
| L | | | | | I | 1 | L | |

Table 11: Regcom Address Selection

The DIP switch 7 (SW7) is used to enable or disable the high speed communication on RS485 network of Hydra-Regcom network. When the SW7 is set to "ON" position, the RS485 high speed communication, 57.6 kbps, is enabled. When the SW7 is set to "OFF" position the RS485 high speed communication is disabled and uses the standard 9.6 kbps.

The SW8 is used to set the termination. When the SW8 is set to "ON", the device is terminated. When the SW8 is set to "OFF", it will be un-terminated.

Verererere Figure 117: DS-20-OF VSI-Pro PCB Rack using VSI-ADD protocol





The SW6 not be used.

Hydra

The Hydra or Master unit is normally placed by the DVR or PC. This unit is the master and should have the termination switch on if far from the first slave or RegCom device. Upon power up the Hydra will scan the network and enable any slave address that it detects. If you add or delete a slave unit make sure you power cycle the Hydra to automatically reconfigure the network.

LED Status Indicators

The front panel of the unit has 3 LED indicators - one to show when power is connected and two to indicate the status of the device as follows:

When the unit is powered up, it performs a self-test, status light B will illuminate to indicate the test has completed successfully and that the unit is functioning correctly. Status light A will flash whenever data is received at the RS485 input.

Cable Connections

| Hydra | PC/DVR | VSI-Pro |
|-------|--------|---------|
| DB9M | DB9F | DB9M |
| | | |
| GND 5 | 5 GND | 5 GND |
| TXD 3 | 2 RXD | 2 RXD |

Dipswitch Settings

The Hydra output protocol is commonly called "VSI-ADD". Therefore when connecting to a VSI-Pro select this format in the register selection menu. When using an AVE DVR select this format when configuring the RS-232 and Text Insertion menus.

| SW1 | SW2 | SW3 | SW4 | SW5 | Input | Output |
|-----|-----|-----|-----|-----|------------|--------------------|
| Off | Off | Off | Off | Off | Regcom | VSI-ADD 9600 baud |
| On | Off | Off | Off | Off | Vnetworker | Vnetworker |
| Off | On | Off | Off | Off | Vnetworker | MVDR3000/5000 |
| On | On | Off | Off | Off | Regcom | Dallmeier Addr 1-8 |
| Off | Off | On | Off | Off | Vnetworker | Dallmeier Addr 1-8 |
| On | Off | On | Off | Off | Regcom | VSI-ADD 57.6K baud |

Hydra RegCom Versions

There are several version of the Hydra and RegCom so if you are having problems with your network make sure you have the proper versions.

Hydra

IC1-16 / IC2 This version is the first release supports only RegCom VSI-ADD 9600 baud V800R6/801R6 This version adds all the functions of the dipswitches listed above

RegCom

IC1 / IC2 This is the first release and supports only RegCom 9600 baud V820R2/821R2 This version adds the additional SW7 for optional 57.6K or 9600 network speed.



RS-485 NETWORKER

The RS-485 Networker is designed to convert the RS-232 serial port output of the VSI-Pro to be a poll/select network. This allows all the transaction data to be collected by one computer for up to 64 VSI-Pros.

APPLICATION

Many users of the VSI-Pro want to capture all the transaction data from several units to one device. The RS-485 Networker allows all data from up to 16VSI-Pros to be recorded on one PC. The user can then later search data history for evaluation. With remote software like PC Anywhere, a remote location could dial into many sites and review exception history and provide a value added service their existing customers.

THEORY

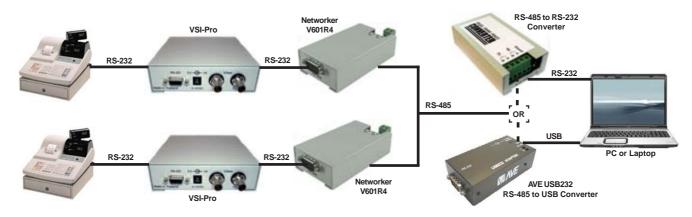
The VSI-Pro contains an internal data buffer of 24K bytes. The VSI-Pro can also be programmed for this buffer to hold all the on-screen data or just exceptions optionally containing Time/Date and other trigger text. The "handshaking" option in the VSI-Pro allows for external hardware handshaking for this output port to be controlled by the "RTS" input. When this hardware handshaking input is false, the data is saved to the internal buffer. When this input is true the data is sent out the serial port. The RS-485 Networker controls this handshaking signal to the VSI-Pro and when the networker is addressed by the host the data from the VSI-Pro is sent to the host. The data from each Networker is saved to a log file on the PC which can be read later as a data history from each VSI-Pro.

RS-485 NETWORK

Up to 16 RS-485 Networkers can be connected on one RS-485 2-wire network. A unique address for each RS-485 Networker is set by its internal dipswitch. The protocol is basically poll/select. The baud rate is set at 19.2K.

RS-485 to RS-232 CONVERTER

A standard PC or Laptop is used with the supplied software. The RS-485 to RS-232 Converter converts the RS232 communication of the PC to RS-485 communication. The handshaking signals of the PC control the direction of the RS-485 communications.



"n" means up to 64 Cash Registers / VSI-Pros / RS-485 Networkers can be connected on one RS-485 Network

Figure 118: Connection Diagram for RS-485 Network

In the above figure, Networker PC Software allows up to 16 VSI-Pros and Cash Registers to be configured on an RS-485 network and report all the transaction data back to a single monitoring computer. All data files are stored separately as independent files on the PC and can be downloaded or searched locally or remotely to find specific transaction data or information. This can be used in conjuction with Windows-based DVR or Cash Register software and eliminates the use of an additional PC for the collection, search, or transmission.



RS-485 NETWORKER

The simple to install and use the Networker PC Software Ver. 1.01 allows up to 16 VSI-Pros and Cash Registers to be configured on an RS-485 network and report all the transaction data back to a single monitoring computer. This Windows-based software can be configured to display in a windowing horizontal format below or tiling in a vertical format. All data files are stored separately as independent files on the PC and can be downloaded or searched locally or remotely to find specific transaction data or information. This can be used in conjuction with Windows-based DVR or Cash Register software and eliminates the use of an additional PC for the collection, search, or transmission.

WINDOWS TILE HORIZONTAL

| * Networker Application | | | - F 🛛 |
|--|---------------------|----------|-----------------------|
| File Edit Control Windows Help | | | |
| | | | |
| C: 1Logfiles109-09-20051Address2.txt | | | |
| TFANSACTION BEGIN TFANS 0719 -02 EATM PDC: HEAD FDC: KBNK STA5008 719 DATE 0071400 TIME 15:53 VMTHDPAWAL MATOLNT* 200177 BAHT AMOUNT* 20000 FEE AMOUNT 0:00 FEE AMOUNT 0:00 | | | 2 |
| C:\Logfiles\09-09-2005\Address1.txt | | | |
| TPANSACTION BEGIN TPANS 0719 -D2 EATM PC- HEAD FDC KBNK S140008 719 DATE 0071:VAT TIME 15:53 WTHORAWAL FROM ACCOUNT 200177 BAHT AMCUNCUT 000 AACDIN 10:00 AAC BALANCE 3.094.670.00 | | | S |
| C:\Logfiles\09-09-2005\Address0.txt | | | _ 🗆 🗙 |
| TFeANSACTION BEGIN THPANS 0719 -02 EATM PPCA: HEAD PPC KBNK Sta5008 719 DATE 0071/000 TIME 15:53 WTHORAW, 4L FROM ACCOUNT 10001177 FROM ACCOUNT 20001177 FROM ACCOUNT 00.00 A/C BALANCE 3.09 | | | ~ |
| Status | Com 1 : 19200,n,8,1 | 9/9/2548 | 13.56 |

Figure 119: Networker PC Software Ver. 1.01

RS-485 VNETWORKER

APPENDIX E

The Vnetworker is an enhancement to the Networker product and software to allow a PC to remotely control, program and upload register data from up to 16 VSI-Pros on a single RS-485 network. The programming upload is user interactive remotely similar to pressing the front panel controls of the VSI-Pro and changing the on-screen menus. However most functions can be done remotely on the PC without looking at the monitor view of the menus and camera view.

The Vnetworker PC Software V2.3 can communicate with a VSI-Pro with Vnetworker or a VSI-Pro with Networker and connects to the Cash Register. The Vnetworker or Networker take the RS-232 or RS-485 data from a cash register and puts it on a common RS-485 network and sends it back to a PC via Hydra. This network supports up to 16 cash registers. The Vnetworker PC software is able to program the VSI-Pro with Vnetworker remotely along with gathering the transaction or exception data. The VSI-Pro with Networker can only send back the transaction data. The VSI-Pro must be Ver. 13.00 or 13.24 and Release 12 or higher. Any VSI-Pro Ver. 13.00 or 13.24 can be upgraded with a uP software change for the hardware of the VSI-Pro remains the same.

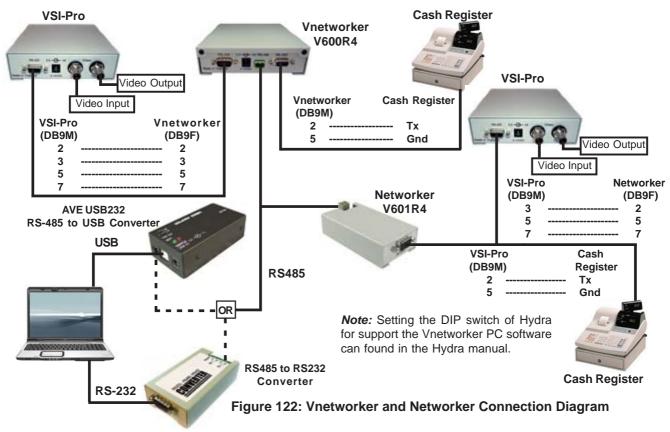


Figure 120: Vnetworker Front Panel



Figure 121: Vnetworker Rear Panel





Vnetworker PC Software Ver. 2.3

The basic software of the Vnetworker is a super set of the Networker software. The additional features allow the user to interactively program the VSI-Pro.

From this pulldown menu you can select the ComPort and baudrate. Select 32 Address when using less than 32 registers and select 64 if using more than 32 registers. The default baudrate is 19.2K for the Vnetworker Protocol. The ComPort is dependent on your computer. The Vnetworker PC Software Main Menu will appear:

| * VNetw | orker Ap | | - 🗆 × | |
|-----------|------------------|--|-----------|-------|
| File Edit | Control | Windows Help | | |
| | Settin Set Ti | Status ig Baudrate ime / Date te Keyborad | | |
| Status | | Com 4 : 19200.n.8,1 | 28/7/2554 | 12:09 |

VNetworker Setting _ 🗆 🗡 Please Select Comport Com1 19200.n.8.1 Com1 19200,n,8,1 Com2 19200,n,8,1 Adress C Address 00 - 31 Com4 19200.n.8.1 Com3 19200.n.8.1 Com5 19200 n.8.1 C Address 00 - 63 Com6 19200,n.8,1 Com7 19200,n,8,1 **OS Select** Com8 19200, n.8,1 C Windows 98/Me Windows Xp DK.



View Status

Select the Control Menu then select View Status drop down list. The View Status windows will appear:

The **Yellow** Led is indicated when a Vnetworker/Networker is detected. The **Red** Led is indicated when no Vnetworker/Networker at that address. The **Green** Led is indicated when receiving data.

The **Blue** Led is indicated when the alarm has occurred.

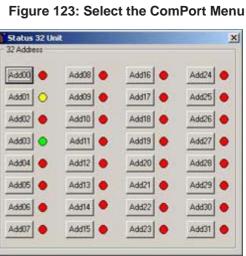




Figure 125: View Status Menu

Transaction Windows

| | er Application ntrol Windows Hel | þ | |
|----------------------|---|----------------|-------|
| Address | 03 | | _101> |
| 3.48LB 8 SM TONAT | 1.00/4LB OES .48 | | |
| PLUM RED NECTARIN | 5 mm 1 mm | | - |
| Address | 01 | | |
| JALAPENO .44LB 8. | | | - |
| BANANAS 3.48LB @ | .87 1.00/4LB | | - |
| Status | Com 4 : 19200.n | .8,1 28/7/2554 | 12:06 |

Figure 126: Transaction Windows

Setting Time & Date

This window allows you to read or set the Time/Date of any VSI-Pro. First select the ID or address of the VSI-Pro. Click "Read Clock" for the current T/D set in that particular VSI-Pro. If you wish to change the T/D then set the T/D in the selections provided and click "Set Clock".

Remote Keyboard

Selection of the remote keyboard allows you to access any of the Vnetworkers on the network which controls the VSI-Pro into the programming mode. During programming time all data from the cash register to the VSI-Pro will be lost for disconnected from the VSI-Pro until released from programming.

Upon accessing a valid address of a Vnetworker and connected to a VSI-Pro Ver. 13.XX Rel. 12 or higher the following screen will be presented. The menu presented is identical to the local programming mode of the VSI-Pro. Clicking the Up, Down, Enter and Reset buttons on the software is exactly like pressing the front panel buttons of the VSI-Pro.

| 😻 Remote Key | board | | | | | | x |
|--------------|---------|----------|-----------|-----|-------|-----------------|--------------|
| > | REG | STER | SELE | СТ | | | |
| | SCRE | EEN SE | TUP | | | | |
| | TEXT | T DISP | LAY | | | | |
| | COMM | UNICA | TION | 1 | | | |
| | EXCE | PTION | REF | ORT | | | |
| | ALAF | RM OUT | PUTS | 3 | | | |
| | TEST | I / DEMO | MOD | Ε | | | |
| | DOWN | LOAD / | UPLO | DAD | SETUP | | |
| | HELF | > | | | | | |
| Program | nming |] | | | | Select Address: | Address 11 💌 |
| U | p | Dor | wn | | Enter | | |
| Erase ch | aracter | Save Str | ing input | | Reset | | |
| | | | | | | | |

Figure 128: Remote Keyboard Window

Special buttons like Erase Character and Save String Input allow for the combination buttons used in the local VSI-Pro programming mode. Programming features like OSD display position will be slightly different than the local mode since no video feedback is presented in this programming mode.

NOTE: When in the VSI-Pro Programming mode the Cash Register or RS-232 device is disconnected from the VSI-Pro. Therefore any data sent by the cash register while in the programming mode will be lost.



Files:

C:\Logfiles directory contains all the files with the name extension Address1.txt, Address2.txt, etc corresponding to the address of the Networker/ Vnetworker. These files are updated continuously. If you copy and then delete the file, a new log file will be created with the same number as new data is recieved. Viewing the files is updated every 2 seconds.

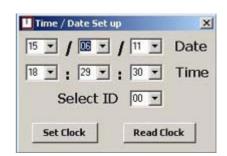
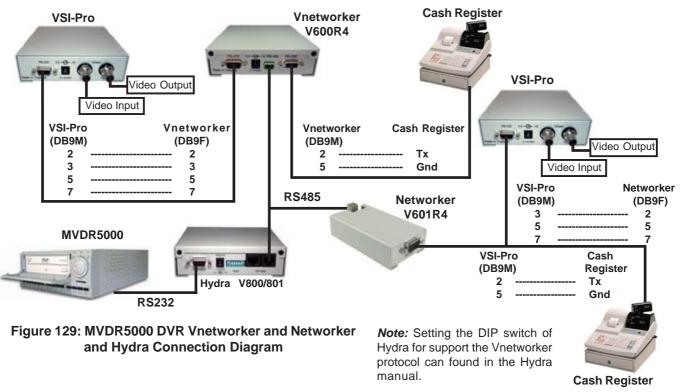


Figure 127: Time / Date Setup Menu

DVR with Networker and Vnetworker

The latest in the development of RS-485 networking is called the Vnetworker Protocol. This is an enhanced poll/select protocol that allows the remote master to program and control the remote VSI-Pro with Vnetworker device. Not only will this allow transaction logging but allow reading Alarm inputs, setting/reading/locking to T/D and full programming and register configuration remotely. Implementation of this protocol brings seemless POS /Cash Register /ATM interfacing to the AVE or 3rd party DVR suppliers. For more information on this contact the AVE factory.

The following diagram is a basic connection layout of the Vnetworker and VSI-Pro when used with a PC controller vai Hydra. All functions of the VSI-Pro locally operate normally and as a stand alone VSI-Pro. However the Vnetworker is placed between the VSI-Pro and the register so it can disable the serial connection to the VSI-Pro when controlling it for programming useage.



Software Version List

Networker PC Ver. 2.3

Shows only the transaction information for up to 64 Networkers. This software works via a PC RS-232 port and the AVE RS-232 to RS-485 Adapter. Note: Other vendor RS-232 to RS-485 adapters will work but they must support flow control via CTS for bi-directional communication on RS-485 two wire configurations.

Vnetworker PC Ver. 2.3

Shows transaction information of both Networker and Vnetworker and via the Vnetworker allows programming of the VSI-Pro for all functions. This software works via a PC RS-232 port and the AVE RS-232 to RS-485 Adapter. Note: Other vendor RS-232 to RS-485 adapters will work but they must support flow control via CTS for bi-directional communication on RS-485 two wire configurations.

Vnetworker USB Ver. 2.2

This software is identical in function to the Vnetworker PC but operates with the AVE USB232 adapter only.

PC Protocol Simulator Ver. 2.0

Allows a PC to simulate the VSI-ADD or VNET protocol to a master device like a Hydra or VSI-Pro Max via RS-232.



VSIB for Thai, Korean or Chinese Languages

The VSIB is a bit-mapped display device that can display Thai, Korean, or Chinese characters. This device works in conjunction with the VSI-Pro. A special cable is connected between the VSI-Pro and the VSIB so all on-screen programming is done via the VSIB but the controls and menus are the same as the VSI-Pro. Therefore after connection, the programming will be identical to this manual. The VSIB must be ordered independently for any of the above supported languages and the language must be specified.



Figure 130: VSI-Pro Front Panel



Figure 131: VSIB Front Panel



Figure 132: VSIB Rear Panel



Serial Input Power Video Input Video Output Figure 133: VSIB Connection Cables

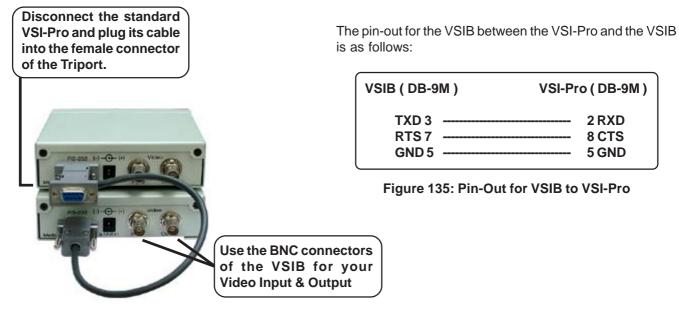


Figure 134: Cable Connection to VSIB



The ECR Interfaces are small PCBs that mount internally to the cash registers. These PCBs convert internal data from matrix and drum printers or thermal printers to RS-232 data. This RS-232 data is then connected directly to the VSI-Pro for display. It also can be connected directly to the Regcom to send up to 16 cash register's data on a central collection PC or DVR.

The ECR Interfaces have many different connection types depending on the make and model of cash register. Typically the RS-232 cable comes from the rear of the register to further connect to the VSI- Pro or DVR. The manufacturer and model number of the cash register must be supplied when ordering this ECR Interface.

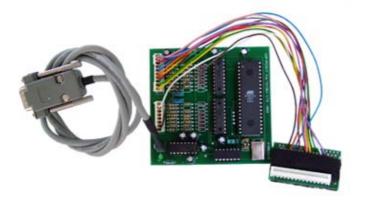




Figure 136: TK6000/7000 PCB and Cable

Figure 137: TK2300 and Adapter

When using the AVE IF ECR Interface PCBs that are generally installed inside the cash register and an RS-232 connector mounted on the register or the RS-232 cable fitted through the rear of the till. These interfaces output direct converted and formatted RS-232 of the printer. This data can be connected directly to the AVE line of DVRs without additional conversion up to 100'. If additional lengths are needed then the AVE RS-232 to RS-422/485 converter can be used to extend this range to 3000'.

The Regcom interface can directly connect to these devices and report up to 16 tills on the Regcom network back to the PC Program or to the AVE line of DVRs converted using the Hydra.

RegCom IBM

The RegCom IBM is special version of the RegCom exclusively for IBM 46XX terminal with the SDL RS-485 type connections. Regcom IBM provided the 8 postions DIP switch on the back for various display interface types. See table as below to switch the DIP switch meet your display interface type. The RegCom IBM is not a slave device and can not work with the Hydra or any other master device. It is merely a device that uses the same hardward as the RegCom and converts the IBM RS-485 network to ASCII RS-232 for connection directly to a VSI-Pro or DVR.

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | Display Interface Type |
|-----|-----|-----|-----|-----|-----|-----|-----|------------------------|
| OFF | LCD OP DISPLAY |
| ON | OFF | VFD II DISPLAY |
| OFF | ON | OFF | OFF | OFF | OFF | OFF | OFF | VFD II (DBCS) |
| ON | ON | OFF | OFF | OFF | OFF | OFF | OFF | MODEL 2 PRINTER |
| OFF | OFF | ON | OFF | OFF | OFF | OFF | OFF | MODEL 3 PRINTER |
| ON | OFF | ON | OFF | OFF | OFF | OFF | OFF | MODEL 4, 4R PRINTER |
| OFF | ON | ON | OFF | OFF | OFF | OFF | OFF | MODEL 4A PRINTER |
| ON | ON | ON | OFF | OFF | OFF | OFF | OFF | IBM 4610 PRINTER |

Table 12: RegCom IBM Interface Type Selections

TCPIP 232 ADAPTER

Interfacing the VSI-Pro to the cash register TCP/IP network requires the TCPIP 232 Adapter along with the VSI-Pro. The IP address of the cash register is programmed into the TCPIP 232 Adapter via on-screen programming. The cash register LAN cable is plugged into the adapter and the supplied additonal LAN cable is then plugged into the cash register. Therefore this DOES NOT require an additional network port for the cash register interface or any host programming of a VPN router.







Figure 139: TCPIP 232 Adapter Rear Panel

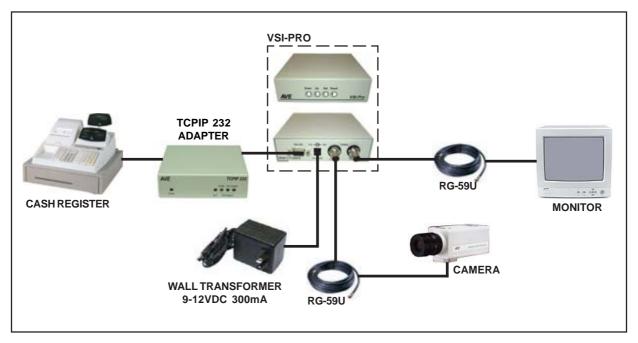
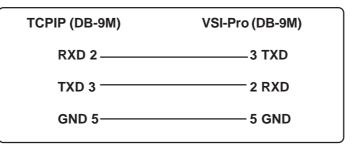


Figure 140: VSI-Pro Connections with TCPIP 232 Adapter

The pin-out between the TCPIP 232 Adapter and the VSI-Pro is as follows:

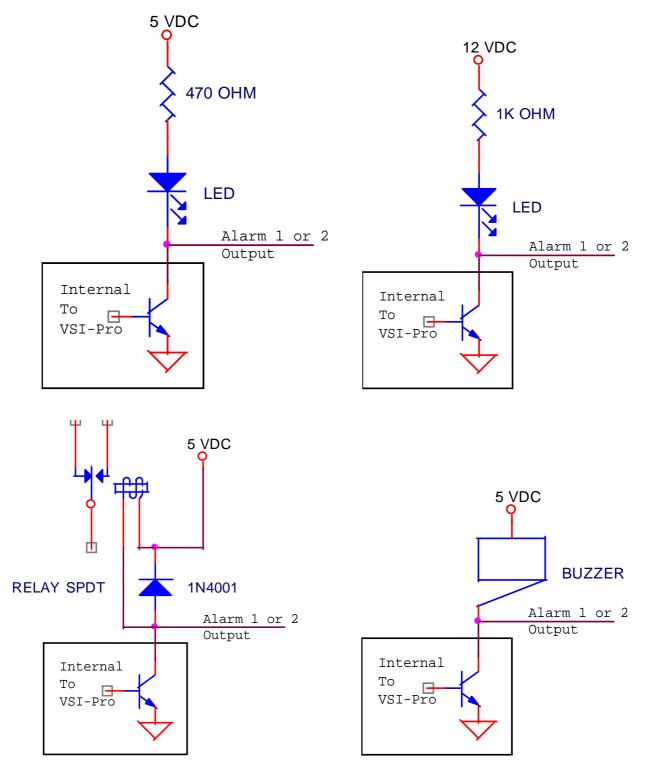






The VSI-Pro provides two open collector transistor alarm outputs to trigger alarming devices. These are Alarm 1 & 2 in the Alarm menu. Upon an Exception, a VSI-Pro can be programmed to trigger a VCR to go to its fastest record time, have a Quad go full screen, home a switcher, trigger a preprogrammed PTZ, or provide visual or audible alarms. The VSI-Pro provides two alarm outputs that are rated at 12VDC @ 20mA maximum.

The following are some basic circuit designs to take advantage of the alarm output option of the VSI-Pro.







Using UART Module (UART daughter board) with VSI-Pro

UART module is daughter board for special communication of the VSI-Pro. When the UART Module have been installed into the J4 connector on the VSI-Pro Printed Circuit Board, the VSI-Pro can receive the special data format; that is 7 data bits and no parity.

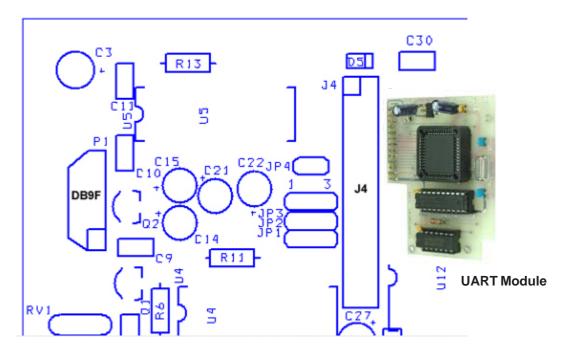


Figure 143: VSI-Pro Silkscreen (Right Corner Back)

The VSI-Pro to automatically recognize the UART daughter board and enable the menu for Gilbarco Passport (XML FMT). When the Gilbarco passport menu is selected, the VSI-Pro will check the UART Module. If VSI-Pro can communicate with the UART daughter board then the Gilbarco passport (XML FMT) sub menu will appear. If VSI-Pro cannot communicate with the UART daughter board then this message will appear on the screen " UART DAUGHTER BOARD NOT INSTALLED "

The VSI-Pro combine with the UART daughter board can interface a device have transmit the specific format data; that is data bits is 7 bits and no parity. Access the Main Menu, select GENERIC or specific driver in the "REGISTER SELECT" menu then exit to the Main Menu. Press the "Up" or "Down" buttons to move the cursor to "Communication" menu then set a PARITY sub menu is NONE and set DATA BITS sub menu is 7. If VSI-Pro cannot communicate with the daughter board, This message will appear on the screen." UART DAUGHTER BOARD NOT INSTALLED ".



Using USB232 Adapter with VSI-Pro for Programming and Update Firmware

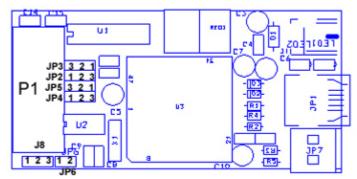


Figure 144: USB232 Adapter Silkscreen

- P1 RS232 Connector (DB9 Male)
- JP1 USB type B Connector.
- **JP6** RS485 load resister jumper (120 Ohm)
- JP7 RS485 Connector.

Communication Settings

| Jumper | RS232 | RS485 A(+) B(-) |
|--------|-------|-----------------|
| JP8 | 2-3 | 1-2 |

RS232 Configuration Setting

| Jumper | Close 1-2 for Connec to DB9 | Close 2-3 for Connect to DB9 |
|------------------|-----------------------------|------------------------------|
| JP2 (TXD) | Pin 3 | Pin 2 |
| JP3 (RXD) | Pin 2 | Pin 3 |
| JP4 (RTS) | Pin 7 | Pin 8 |
| JP5 (CTS) | Pin 8 | Pin 7 |

Jumper Setting for RS232 Communication

| Jumper | Close | Note |
|-----------|-------|----------------------|
| JP2 (TXD) | 1-2 | Connect to DB9 PIN 3 |
| JP3 (RXD) | 1-2 | Connect to DB9 PIN 2 |
| JP4 (RTS) | 1-2 | Connect to DB9 PIN 7 |
| JP5 (CTS) | None | Not connected |
| JP8 | 2-3 | Select RS232 |

Baud Rate : This device can scan terminal baudrate and set device Baud rate as same as terminal. **Compatible Baud rate (Bit per second) :** 300, 1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200 **Power :** This device can **use power from USB bus** or power from DC adaptor 9-12 VDC See users guide of USB232 Adapter for Software Installation and compatibility.

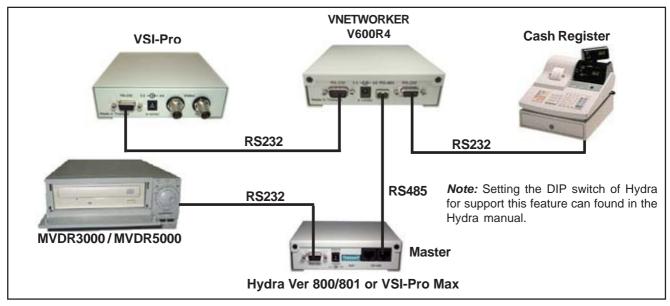


Figure 146: Connection Diagram between VSI-Pro and USB Port of Laptop via USB232 Adapter









Time Sync and Alarm Sync function within VSI-Pro RS-485 Network and MVDR3000/5000



RS-485 Network of VSI-Pro with Time Sync Function for MVDR3000/5000

If the transaction which include time and date is sent out from the Cash Register and received by the VSI-Pro via Vnetworker has occurred and The Time Sync function is enabled. The time and date of a DVR will synchronize with the time and date of a VSI-Pro in RS485 network.

To enable the Time Sync function. Access the Main Menu, press the "Up" or "Down" button to move the cursor to "SCREEN SETUP" and press "Set" then move the cursor to "CLOCK" and press "Set" then move the cursor to "T/D LOCKING" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to change the value is "ON" and press "Set" then back to the Main Menu. Press the "Up" or "Down" button to move the cursor to "EXCEPTION REPORT" and press "Set" then move the cursor to "EXCEPTION HISTORY" and press "Set" and then move the cursor to "DVR SELECTION" and press "Set". Press the "Up" or "Down" button to move the cursor to "MVDR3000/5000" and press "Set". The MVDR3000/5000 sub-menu will appear:

Figure 148: MVDR3000/MVDR5000 Sub-Menu

| • DEST ID | 1 |
|-----------|----|
| | 32 |
| ○ EXIT | |

Press the "Up" or "Down" button to move the cursor to "DEST ID" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to change the value and press "Set" when the value of the "DEST ID" as identical with the "COMM ID" or "UNIT ID" of the DVR, then move the cursor to "SRC ID" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to change the value of "SRC ID" as 32 and press "Set" then back to the Main Menu.

RS-485 Network of VSI-Pro with Alarm Sync Function for MVDR3000/5000

If the alarm of VSI-Pro within the VSI-Pro RS485 network is triggered and the Alarm Sync function is enabled. The VSI-Pro will send command to DVR to start recording immediately.

To enable the Alarm Sync function. Access the Main Menu, press the "Up" or "Down" button to move the cursor to "ALARM OUTPUTS" and press "Set" then move the cursor to "ALARM SYNC" and press "Set". the cursor will start flashing. Press the "Up" or "Down" button to change the value is "ON" and press "Set" then back to Main Menu. Press the "Up" or "Down" button to move the cursor to "EXCEPTION REPORT" and press "Set" then move the cursor to "EXCEPTION HISTORY" and press "Set" and then move the cursor to "DVR SELECTION" and press "Set". Press the "Up" or "Down" button to move the cursor to "MVDR3000/5000" and press "Set". The MVDR3000/5000 sub-menu will appear:



Figure 149: MVDR3000/MVDR5000 Sub-Menu

| \odot SRC ID | 32 |
|----------------|----|
| ○ EXIT | |

Press the "Up" or "Down" button to move the cursor to "DEST ID" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to change the value and press "Set" when the value of the "DEST ID" as identical with the "COMM ID" or "UNIT ID" of the DVR, then move the cursor to "SRC ID" and press "Set". The cursor will start flashing. Press the "Up" or "Down" button to change the value of "SRC ID" as 32 and press "Set" then back to the Main Menu.

Time Sync and Alarm Sync Feature within the VSI-Pro and MVDR3000/MVDR5000 or compatible DVRs

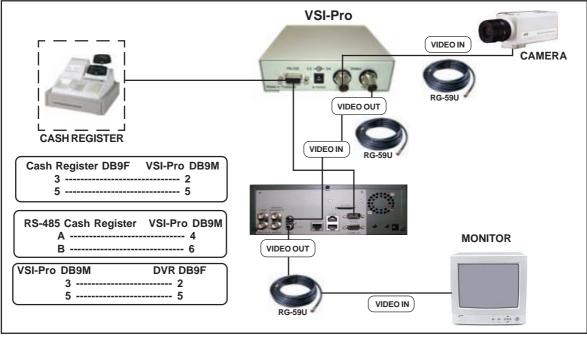


Figure 150: Connection Diagram of VSI-Pro and Cash Register with MVDR3000/5000

VSI-Pro with Time Sync Function for MVDR3000/5000

If the transaction which include time and date is sent out from the Cash Register and received by the VSI-Pro has occurred and The Time Sync function is enabled. The time and date of a DVR will synchronize with the time and date of a VSI-Pro.

To enable the Time Sync function. Access to the "SCREEN SETUP" menu, select the "CLOCK" sub-menu then select the "T/D LOCKING" sub-menu and then turns the Time Sync as "ON" then back to the Main Menu. Access to the "EXCEPTION REPORT" menu, select the "EXCEPTION HISTORY" sub-menu then select the "DVR SELECTION" sub-menu and then select the "MVDR3000/5000" sub-menu. To enable MVDR3000/5000 support the TIME SYNC function, set the "DEST ID" as identical with the "COMM ID" or "UNIT ID" of the DVR and set the "SRC ID" as 32.

VSI-Pro with Alarm Sync Function for MVDR3000/5000

If an any alarm of the VSI-Pro is triggered and the Alarm Sync function is enabled. The VSI-Pro will send command to DVR to trigger an alarm condition on the DVR.

To enable the Alarm Sync function. Access the Main Menu, press the "Up" or "Down" button to move the cursor to "ALARM OUTPUTS" and press "Set" then move the cursor to "ALARM SYNC" and press "Set". the cursor will start flashing. Press the "Up" or "Down" button to change the value is "ON" and press "Set" then back to Main Menu. Access to the "EXCEPTION REPORT" menu ,select the "EXCEPTION HISTORY" sub-menu then select the "DVR SELECTION" sub-menu and then select the "MVDR3000/5000" sub-menu. To enable MVDR3000/5000 support the ALARM SYNC function, set the "DEST ID" as identical with the "COMM ID" or "UNIT ID" of the DVR and set the "SRC ID" as 32.

For some installations exceptional long runs are required, then RS-232 can not support for is normally limited to about 100 ft. In this case one would convert the RS-232 to RS-485 which can be extended up to about 3000 ft. Then on the other end another converter would convert back to RS-232.

Jumper Setting

| JP1 | OPEN/CLOSE | RS485 or RS-422 Transmit Termination OFF/ON 120 Ohm |
|-----|-------------------|---|
| JP2 | OPEN/CLOSE | RS-422 Receive Termination OFF/ON 120 Ohm |
| JP4 | CLOSE 1-2 | RS-232 TXD to DB9M Pin 3 |
| JP4 | CLOSE 2-3 | RS-232 TXD to DB9M Pin 2 |
| JP5 | CLOSE 1-2 | RS-232 RXD to DB9M Pin 2 |
| JP5 | CLOSE 2-3 | RS-232 RXD to DB9M Pin 3 |
| JP6 | CLOSE 1-2 | Enable RS-485 |
| JP6 | CLOSE 2-3 | Enable RS-422 |
| JP7 | CLOSE 1-2 | Enable RS-485 |
| JP7 | CLOSE 2-3 | Enable RS-422 |

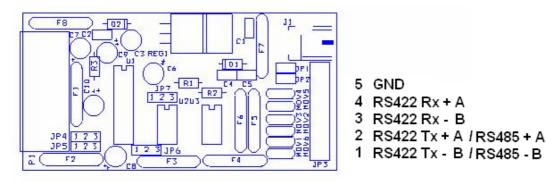


Figure 151: RS-232 to RS-485/422 Converter PCB

Enable RS422

Jumper Setting for RS422

CLOSE 2-3

JP1 CLOSE **RS-422** Transmit JP1 CLOSE **RS-485 Termination On 120 Ohm Termination On 120 Ohm** CLOSE **RS-422 Receive** JP2 OPEN **RS-422 Receive** JP2 **Termination On 120 Ohm Termination Off 120 Ohm** RS-232 TXD to DB9M Pin 3 RS-232 TXD to DB9M Pin 3 JP4 CLOSE 1-2 JP4 CLOSE 1-2 JP5 CLOSE 1-2 RS-232 RXD to DB9M Pin 2 JP5 CLOSE 1-2 RS-232 RXD to DB9M Pin 2 JP6 CLOSE 2-3 Enable RS422 JP6 CLOSE 1-2 Enable RS-485

Jumper Setting for RS485 (Default)

CLOSE 1-2

DB9M Pin Out

JP7

| | - |
|-------|----------|
| 1 | ——— N/C |
| 2 | RXD/TXD |
| 3 | RXD/TXD |
| 4 ——— | DTR True |
| | GND |
| 6 | •••• |
| - | RTS |
| - | N/C |
| • | |
| 3 | |



JP7

Figure 152: RS-422/485 Connector of the RS-232 to RS-422/485 Converter.



Enable RS-485

Figure 153: RS-232 Connector of the RS-232 to RS-422/485 Converter.



APPENDIX N

This table shows the Register Models and Versions of the VSI-Pro that support.

| | | | | VERSION | | | | |
|---------------|-------------------------|--------------------------|-------------|---------|--------|--------|--------|--|
| MAKE | REGISTER SELECT / MODEL | SPECIAL CABLE | SPECIAL MOD | V13.00 | V13.10 | V13.24 | V13.34 | |
| | REGISTER | x | х | Y | Y | Y | Y | |
| | ТСРІР | x | х | Y | Y | Y | Y | |
| | ADDRESSABLE VSI | x | PASSIVE TAP | Y | Y | | Y | |
| ADS | ADS | 021-007-SF | х | Y | | | | |
| | AD4323 | x | х | Y | | | | |
| | ANSI | x | х | | Y | Y | Y | |
| | BEETLE/50 PRINTERS | | | | | Y | Y | |
| CASIO | QT2100 REM DISPLAY | 021-011-SF | | | | Y | Y | |
| | QT6000 | 021-135-SF | | | | Y | Y | |
| | TE2200 | 021-064-SF | | | Y | Y | Y | |
| | ТК-Т500 | 021-110-SF 021-137-SF | | | Y | Y | Y | |
| | CASIO VIDEO SYSTEM | <u>021-13/-3</u> | | | | Y | Y | |
| | CLALITY EPOS | x | х | | | Y | Y | |
| DELTA | DELTA SONO 3.1 | x | Х | Y | | | | |
| DRESSER WAYNE | POS/CDU | 021-006-SF | | Y | Y | Y | | |
| | NUCLEUS | 021-019-SF | | Y | Y | Y | | |
| EDACOM | E9010/E90 | 021-007-SF 021-138-SF | | Y | | Y | Y | |
| EPSON | EPSON GENERIC | | | | Y | Y | Y | |
| | STANDARD | | | | Y | Y | Y | |
| | ESSO POLE DISPLAY | | | | Y | Y | Y | |
| | PRINTER WITH POLE | | | | Y | Y | Y | |
| Ī | DOUBLE CHAR PRINTER | | | | Y | Y | Y | |
| | POLE DISPLAY | | | | Y | Y | Y | |
| | POLE DISPLAY 20 | | | | Y | Y | Y | |
| | POLE VIA PRINTER | | | | Y | Y | Y | |
| | RECIEPT PRINTER ONLY | | | | Y | Y | Y | |
| | JOURNAL PRINTER ONLY | | | | Y | Y | Y | |
| | SLIP PRINTER ONLY | | | | Y | Y | Y | |
| | GRAPHIC FILTER | | | | Y | Y | Y | |



VERSION SUPPORT

This table shows the Register Models and Versions of the VSI-Pro that support.

| MAKE | REGISTER SELECT / MODEL | SPECIAL CABLE | SPECIAL MOD | | VERSION | | | | |
|-----------------|-------------------------|---------------|---------------------|--------|---------|--------|--------|--|--|
| WARE | REGISTER SELECT / MODEL | SPECIAL CABLE | | V13.00 | V13.10 | V13.24 | V13.34 | | |
| | ELCA | | G2MOD | Y | | | | | |
| FUJITSU | FUJITSU 9920 | | | Y | | | | | |
| GASBOY | GASBOY | | | Y | | | | | |
| GLORY | GFR-220 | 021-109-SF | | Y | Y | Y | Y | | |
| GILBARCO | PC G-SITE | 021-020-SF | | Y | Y | | | | |
| | TCRG/2 | | G2MOD | Y | Y | | | | |
| | TCR15G (OLD FMT) | | SPECILAMOD | Y | Y | | | | |
| ľ | TCR15G (NEW FMT) | | | Y | Y | | | | |
| Ī | PASSPORT POLE DISP | | | Y | Y | | | | |
| ľ | PASSPORT (XML FMT) | | | Y | Y | | | | |
| | HERTZ | | | Y | Y | | | | |
| | HTEC | | | | | Y | | | |
| HUTH | HUTH T400/T500 | 021-019-SF | | | | Y | | | |
| IBM | IBM3151 TERMINAL | | | Y | Y | | | | |
| | IBM RDS | | | Y | Y | | | | |
| COMMINS-ALLISON | JETSORT | | | Y | | | | | |
| KOPPENS | KOPPENS GASPUMP | | | | | Y | | | |
| TOKHEIM | MEMS-5 | | | Y | | | | | |
| MICRELEC | MICRELEC MS SERIES | | | Y | | | | | |
| | MICRELEC 9500 | | | Y | | | | | |
| MICROMAX | MICROMAX | 021-007-SF | | Y | | | | | |
| MICROPOS | MICROPOS | | | Y | | | | | |
| MICROS | LOCAL VSS | | MAX232 or MOD485 | Y | Y | | | | |
| | MICROS IDN NETWORK | | | Y | Y | | | | |
| | MICROS ISN NETWORK | | | Y | Y | | | | |
| NCR | NCR 2113, 3110 | | NCR2113MOD | Y | Y | | | | |
| | NCR 745X (POLE) | | | Y | Y | | | | |
| | NCR JRNL PRINTER | | | Y | Y | | | | |
| | NCR RCPT PRINTER | | | Y | Y | | | | |
| | NCR SLIP PRINTER | | | Y | Y | | | | |

APPENDIX N

This table shows the Register Models and Versions of the VSI-Pro that support.

| MAKE | REGISTER SELECT / MODEL | SPECIAL CABLE | SPECIAL MOD | VERSION | | | | |
|----------------------------|--|---------------|-------------|---------|--------|--------|--------|--|
| | | | | V13.00 | V13.10 | V13.24 | V13.34 | |
| | NCR7454WS/7197 | | | Y | Y | | | |
| | NCR7456 | | | Y | Y | | | |
| NCR | NCR RCPT PRINTER | | | | | Y | Y | |
| | NE134 COUNTER | | | | Y | | | |
| NIXDORF | NIXDORF BEETLE REMOTE SLIP/OPERATOR DISPLAY | | | Y | Y | | | |
| NORAND | NORAND 1200 | | | Y | | | | |
| NIXDORF | NIXDORF BEETLE JOURNAL PRT/ RECEIPT PRT | | | | | Y | Y | |
| | NUCLEUS PRINTER | | | | | Y | | |
| | ODOMETER | | | | | Y | | |
| OMEGA | 2000 | 021-007-SF | | | | Y | | |
| PANASONIC | 6000 | | | Y | Y | | | |
| | 7000 | 021-042-SF | | Y | Y | | | |
| | 8000 | | | Y | Y | | | |
| | PC COM 1, 2, 3, 4 | | | Y | Y | | | |
| POINT4 | DV10 | | | | | Y | | |
| | POLE DISPLAY | | | Y | | Y | Y | |
| | POLE DISPLAY | | | | Y | | | |
| | GENERIC | | | | Y | | | |
| EMAX | EMAX | | | | Y | | | |
| | Q-MATIC | | | | | Y | | |
| RADIENT | RADIENT | 021-007-SF | | Y | Y | | | |
| RUBY SAPPHIRE | RUBY SAPPHIRE | 021-007-SF | | Y | Y | | | |
| SAMSUNG | SAMSUNG SRP350 | | | | | Y | Y | |
| | SCHEIDT U. BACH. DISPLAY | | | | | Y | | |
| | SCHLUMBERGER | | | | | Y | | |
| SENSORSOFT THER MOMETER | SENSORS MODEL: ST6105C | 021-160-SF | | Y | | | | |
| SHARP | 2590 | | | Y | Y | | | |
| | 3100, 3110 | | | Y | Y | | | |



VERSION SUPPORT

This table shows the Register Models and Versions of the VSI-Pro that support.

| MAKE | REGISTER SELECT / MODEL | SPECIAL CABLE | SPECIAL MOD | VERSION | | | | |
|---------------|-------------------------|--------------------------|-------------|---------|--------|--------|--------|--|
| | | | | V13.00 | V13.10 | V13.24 | V13.34 | |
| | 3220, 3221, 3250 | | | Y | Y | | | |
| | 3310, 3311, 3550 | | | Y | Y | | | |
| | A-410, A-420 | | | | Y | | | |
| | A-460, A-470 | | | Y | Y | | | |
| | A-520, A-530 | | | Y | Y | | | |
| | A-550, A-570 | | | Y | Y | | | |
| | A-610, A-650 | | | Y | Y | | | |
| | A-750 | | | Y | Y | | | |
| | A-770 | | | Y | Y | | | |
| | UP600/700 | | | | Y | | | |
| | SHARP 750 ER-01PU | 021-006-SF | | | | Y | Y | |
| | SHARP ER-A410/420 | 021-047-SF | | | | Y | Y | |
| | SHARP UP600/700 | | | | | Y | Y | |
| | SHOPMATE | 021-049-SF | | | | Y | | |
| SICOM | SICOM | | MOD485 | Y | | | | |
| SIEMENS | SIEMENS BEETLE i815ES | | | | | Y | | |
| SPEDI | SPEDI CCTV | 021-138-SF 021-019-SF | | | | Y | Y | |
| SQUIRREL | SQUIRREL | 021-007-SF | | | | Y | | |
| SUNTRONIC | 890, 891, 960 | | | Y | Y | | | |
| | 2000 | | | Y | Y | | | |
| | SWEDA 54XX | | | Y | | | | |
| SWINTEC | 2250 | | | Y | | | | |
| | STAR EPOS | | | | | Y | | |
| | тсі | | | Y | | | | |
| | TEAM POS 2000-CBE | 021-008-SF | | | | Y | | |
| | TEAM POS 2000-ISTORE | | | | | Y | | |
| TEC | SLIP PRINTER EMULATE | | | | Y | Y | Y | |
| TEXAS DIGITAL | TEXAS DIGITAL | | | Y | | | | |
| | ТКМАХХ | | | | | Y | Y | |



APPENDIX N

This table shows the Register Models and Versions of the VSI-Pro that support.

| MAKE | REGISTER SELECT / MODEL | SPECIAL CABLE | SPECIAL MOD | VERSION | | | | |
|-----------------------|-------------------------|---------------|-------------|---------|--------|--------|--------|--|
| | | | | V13.00 | V13.10 | V13.24 | V13.34 | |
| TOLEDO | TOLEDO | 021-059-SF | | Y | Y | | | |
| | UNIPAR | | | | | Y | | |
| UNITOUCH | UNITOUCH DSP800 | x | | Y | Y | | | |
| UNIWELL | UNIWELL UN4025 | | | Y | | | | |
| | UNIWELL | | | | | Y | Y | |
| | UP3000 | | | | | Y | Y | |
| | UP3000/3300 | 021-017-SF | | Y | Y | | | |
| VERIFONE | VERIFONE | 021-018-SF | | Y | Y | | | |
| | VSI-DRS | | | Y | | | | |
| VISHAY WEIGHBRIDGE | W.OUT | | | | Y | | | |
| | W.OUT2 | | | | Y | | | |
| WEIGH SCALE | AVERY | 021-006-SF | | | Y | Y | Y | |
| | MOLENS | 021-059-SF | | | Y | Y | Y | |
| | LEON LD5204 | 021-038-SF | | | Y | Y | Y | |



WARNING!

DOING A MASTER RESET CLEARS ALL PROGRAMMING AND THE VSI-PRO DEFAULTS TO THE FACTORY SETTINGS.

If you have difficulty entering the main-menu or you changed EPROMS in your VSI-Pro, do the following procedure exactly: Lightly press and hold in the 3 buttons to the left ("Up", "Down" & "Set"). While holding down these buttons, press and release the "Reset" button. Then release the other buttons. Wait a few seconds and the copyright notice will appear on-screen along with the version of software installed in your VSI-Pro.

Upon powering up the VSI-Pro for the first time, if the battery is depleted the master reset should be done. However in some cases the Time/Date display may not have the correct or legible characters. If this occurs, go to the Clock programming section of the menu and reset the clock and program the correct time. The Time/Date display will then function properly and any subsequent master resets will not affect the time.

LIMITED WARRANTY

APPENDIX P

LIMITED WARRANTY

(Terms and Conditions)

For **2 Years** from the date of shipment, Seller warrants to Buyer that the Product is free from defects in material or workmanship **under normal use and service.** Equipment manufactured by other than Seller but furnished by Seller carries the same warranty to Buyer as Seller receives from the other manufacturer, notwithstanding any provision to the contrary. If Buyer has specified a particular manufacturer's product which is not the brand standardly supplied by Seller, Buyer shall look only to the other manufacturer's warranty and Seller shall not warrant such item.

EXCLUSIONS. Seller's warranty does not cover the following :

1. In-transit damage claims, improper handling by carrier or post office.

(Only the consignee of the shipment can file a claim with the common carrier.)

- 2. Damages caused by incorrect use, modification, carelessness, improper storage, hostile operating conditions, or unauthorized service, installation or repairs without proper training from the Seller.
- 3. Damages caused by fire, flood, lightning, collision, acts of God or other events beyond the control of Seller.
- 4. Products or parts thereof that have had serial numbers removed, altered or defaced.
- 5. Products returned without an RMA number and sales or delivery receipt showing the date of original purchase.
- 6. Use of components that do not meet Seller's specifications.
- 7. External parts such as cabinets or keypads.
- 8. Periodic maintenance and adjustments resulting from normal use.



WARRANTIES EXCLUDED, SELLER EXPRESSLY DISCLAIMS AND EXCLUDES ANY EXPRESS OR IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEEDS OR IS INCONSISTENT WITH THE WARRANTY HEREIN EXPRESSLY SET FORTH.

NON-WARRANTY CLAIMS

In the event Buyer makes a warranty claim and Seller's warranty does not apply, Buyer shall reimburse Seller for all reasonable expenses incurred by Seller in diagnosing the installation/repair problem.

BUYER'S EXCLUSIVE REMEDIES

If the Product supplied shall fail to conform to the contract or any applicable warranty, Buyer shall immediately notify Seller of such condition and afford Seller a reasonable opportunity to inspect said Product. Seller shall, at its option, either repair or replace such nonconforming Product. Seller shall not be responsible for labor charges for removal or installation of such equipment or material or charges for transportation, handling and shipping except as provided in Seller's written service policy. No Product shall be returned without Seller's prior written consent.

SELLER SHALL NOT BE LIABLE FOR ANY SPECIAL, DIRECT INCIDENTAL OR CONSEQUENTIAL DAMAGES OF A COMMERCIAL NATURE ARISING OUT THE USE OF OR INABILITY TO USE SELLER'S PRODUCT BY REASON OF THE FACT THAT SUCH PRODUCT DOES NOT CONFORM TO THE CONTRACT OR TO ANY EXPRESS OR IMPLIED WARRANTY. SELLER'S MAXIMUM LI-ABILITY SHALL BE LIMITED TO THE COST OF REPAIR AND/OR REPLACEMENT OF THE PROD-UCT CLAIMED TO BE DEFECTIVE OR NONCONFORMING, SUBJECT TO SELLER'S RIGHT OF REMOVAL AND RETURN OF PRODUCT.

All of the foregoing constitute Buyer's sole and exclusive remedy and Seller's sole and exclusive liability for supplying nonconforming or defective Product.

RETURNS

AVE products are fully inspected and carefully packed to ensure you are delivered a quality product in good condition. If you are not fully satisfied with our product, returns of standard stocking items with no restocking fee can be made within thirty (30) days of invoice to Buyer. All such returns must have prior consent of Seller by obtaining an RMA number and must include the sales or delivery receipt showing the date of original purchase and be in an unused condition contained in its original packaging. Any other returns must have prior written consent of Seller and are subject to a restocking fee of fifteen percent (15%) and freight charges.

RMA NUMBER

The RMA (Return Material Authorization) number must be obtained by contacting Seller prior to the shipment of the product for return. The RMA number is valid only for 15 days from the date of issue. The RMA number must be clearly displayed on all shipping labels.





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